

CLACKAMAS COUNTY HEALTH CENTERS DIVISION
COMMUNITY HEALTH COUNCIL

Meeting Minutes – May 21, 2025

“Removing barriers for vulnerable individuals and families on their path to improved health, wellness, prosperity, and inclusion.”

In Person Meeting Attendance

Members Present

Tara Schoffstall
Renel Muro
Jerome Dalnes
Brienne Salvati

Members Absent

Brin Daniels

Staff Present

Juliana Danforth
Sarah Jacobson
Steve Roy
Angie Amundson

Malia Band
Egan Danehy
Andrew Suchocki
Ryan Spiker
Adam Kearn

Guests: Rebecca Martin, Geraldine Hall

Call to Order		Brienne called the meeting to order at 5:52 p.m. A quorum was established.
Approval of April 16, 2025 Full Council Minutes	Action	<p>The Council reviewed the minutes for the April 16, 2025 meeting. Brienne opened the floor for a motion.</p> <p>Motion: Tara motioned to approve the minutes. Second: Jacqueline seconded. No further discussion. Vote: Approved Unanimously.</p>
Committee Reporting		<p>Finance Committee: Adam shared the year-to-date Revenue and Expenditures report for period ending March 31, 2025.</p> <p>Adam shared the Special Revenue Addendum as of May 6, 2025.</p> <p>Financial Policies were reviewed and approved by the Council.</p> <p>QI Committee: All routine, nothing to report.</p>
Quality Plan		<p>Angie presented the Quality (PILAR) Plan – Population Health, Information, Learning, Assurance and Results.</p> <p>PILAR is broken up into three sections:</p> <ul style="list-style-type: none"> • Population Health and Quality Improvement Team • Integrated Information Services • Quality Assurance and Learning <p>Principles of PILAR, and Plan model was reviewed. As well as the Quality Assurance and Quality Improvement plan components.</p>
Patient Satisfaction and Performance Metrics – Behavioral Health		<p>Dental Performance Metrics: Malia Band presented the Dental Team Quarterly Performance Metrics.</p> <p>Quarter 1 dashboards were reviewed for each clinic. Beavercreek, Gladstone, and Sandy, Sunnyside. Malia spoke to the areas where they are performing well as well as where improvements can be made for each location.</p>

		<p>CareOregon Metrics through 2024. 2025 data not available yet. Utilization: Targets were not been met at any locations.</p> <p>Diabetes: Target is for Adult patients only. All Locations are meeting this metric.</p> <p>Prevention: Target was met at Gladstone in both age groups. Beavercreek was close to meeting, Sandy/Sunnyside did not meet.</p> <p>Dental Patient Satisfaction: Ryan Spiker presented Patient Satisfaction scores for Quarter 1. Survey sample size was 71 Surveys.</p> <p>Overall Satisfaction: Scores are meeting the State benchmarks, falling below the National and Regional benchmark.</p> <p>Patient Satisfaction and Referral Intentions by Team: Satisfaction scores are all trending high.</p> <p>Patient Satisfaction Core: 10 questions in this category, all scoring high. Majority of scores did see a decrease.</p> <p>Appointment Wait Score: Exceeding National Regional and Sate Benchmark scores.</p> <p>Staff worked well together: Scores continue to score high and exceeded national benchmark for the past 4 quarters.</p> <p>Provider Listening and Wait Scores: Provider Listening Score has a significant drop, while Provider Wait Scores saw a large increase from last quarter.</p> <p>Experience Score: Patients continue to score high in all categories.</p> <p>Patient comments by type: The client feedback data was presented in two pie charts. One chart for Positive feedback, and a second for Opportunities for improvement. These charts are broken down into comment themes. 71 positive comments and 29 opportunities for improvement comments.</p>
Director Evaluation		<p>Juliana will mail out Director Evaluation Forms. Council Chairs will have an executive session prior to the July Council meeting to review results with Sarah.</p>
Council Self-Assessment		<p>Juliana reminded Council Members to return the self-assessment so that results can be sent to Brianne. Brianne will present the data at the June meeting.</p>
FQHC Staff Report		<p>Federal Landscape: Steve spoke about a current landscape. There have been no new impacts on the Health Centers that require any actions. Executive orders have slowed down. Health Centers will continue to monitor.</p> <p>Caring Place: Health Centers has put a halt on plans to include a Community Health Center in the new building. This is due to a shortage of funds, and the current Medicaid landscape. It would no longer be fiscally responsible to pursue.</p>

		<p>H3S Update: Denise Swanson is out of the office until August, and Mary Rumbaugh will attend the July CHC meeting in her absence.</p> <p>BCC Update: Diana Helm has been appointed to the vacant BCC chair and will serve through December of 2026.</p>
Public Comment		
Next Meeting and Agenda		<p>Next meeting is June 18, 2025, at 5:00 p.m. via Zoom teleconference.</p> <ul style="list-style-type: none"> • Council Education
Adjourn		Meeting adjourned at 7:02 p.m.

Upcoming meetings/events:

Governance Committee, June 18, 2025
 Finance Committee, July 16, 2025
 Quality Improvement Committee, June 18, 2025
 Full Council Meeting, June 18, 2025

Council packet and handouts include:

- Agenda
- Governance Committee Meeting Minutes
- Finance Committee Meeting Minutes
- Monthly Financials
- Billing and Fiscal Policies
- CHC Full Council Meeting Minutes
- Credentialing
- Quality Plan
- Dental Performance Metrics
- Dental Patient Satisfaction
- Director Evaluation Form

IN OUR COUNCIL MEETINGS, WE AGREE TO:

Begin and conclude meetings on time;
 Be on time and come prepared to participate;
 Be respectful, including –

- Keeping our cell phones silent;
- Listening without interrupting when someone else is speaking;
- Allowing for all to contribute to the discussion;
- Honoring the Chair;

Stay aligned with the Mission and Strategy of the FQHC;
 Follow Roberts Rules of Order for parliamentary procedures;
 Honor confidentiality;
Have fun!