

CLACKAMAS COUNTY HEALTH CENTERS DIVISION
COMMUNITY HEALTH COUNCIL

Meeting Minutes – July 16, 2025

“Removing barriers for vulnerable individuals and families on their path to improved health, wellness, prosperity, and inclusion.”

In Person Meeting Attendance

Members Present in Person

Tara Schoffstall

Jacqueline Arn

Jerome Dalnes

Rebecca Martin

Members Present Virtual

Renel Muro

Geraldine Hall

Members Absent

Brin Daniels

Brianne Salvati(E)

Michelle Walch (E)

Staff Present

Juliana Danforth

Sarah Jacobson

Selynn Edwards

Angie Amundson

Mary Rumbaugh

Malia Band

Egan Danehy

Adam Kearn

Ryan Spiker

Leslie King

Virtual Guests: Janice Saban, Meredith Sanders

Call to Order		Jacqueline called the meeting to order at 5:32 p.m. A quorum was established.
Approval of June 18, 2025 Full Council Minutes	Action	The Council reviewed the minutes for the June 18, 2025 meeting. Jacqueline opened the floor for a motion. Motion: Renel motioned to approve the minutes. Second: Jerry seconded. No further discussion. Vote: Approved Unanimously.
Committee Reporting		Finance Committee: Adam shared the year-to-date Revenue and Expenditures report for period ending May 31, 2025. Adam shared the Special Revenue Addendum as of June 9, 2025. Financial Policies were reviewed and approved by the Council. QI Committee: All routine, nothing to report.
Patient Satisfaction and Performance Metrics – Primary Care		Primary Care Performance Metrics: Angie Amundson presented Primary Care Performance Data for Quarter 2 of 2025. Angie presented this information via the Power BI portal which provided real time data. Angie explained that the accumulating metrics will have a quarterly goal, so progress can be better measured as the year progresses. All metrics are meeting their quarterly goals. <u>Six Primary Care’s focus metrics:</u> • Well child checks • Child Immunizations • Depression Screening • Diabetes poor control • Behavioral Health Integration • Medicare Wellness Visits

		Primary Care Patient Satisfaction: Ryan Spiker presented Patient Satisfaction scores for Quarter 2. Survey sample size was 151 Surveys. Overall Satisfaction: Scores saw a slight decrease to 90.4%. Patient Satisfaction and Loyalty Intentions by Team: All locations scoring high. Gladstone Staff has the highest “Works well together” score of 94. Beavercreek scored a 98% on “Loyalty intentions”. Patient Satisfaction Core: 12 questions in this category, all scoring high. Changes in scores from the last quarter were less than 2% in any category. Appointment Wait: Scores have increased, but are below the State, Regional and National benchmark for this quarter. Provider Listening and Provider Wait Scores: Both categories saw a increase for the first quarter of 2025. Core Experience Scores: Scores varied in this category. “Asked about Causes of Worry/Stress” and “Difficulties Caring for Health” show the most room for improvement. Satisfaction & Experience comparisons shared by Language, Gender, and Race: All scores follow similar trends. Patient comments by type: The client feedback data presented as two pie charts. One chart for Positive feedback, and a second for Opportunities for improvement. These charts are broken down into comment themes. 142 Positive comments total received, and 29 Opportunities for Improvement.
Director Evaluation		Executive Session was held prior to this meeting to review the 2025 Director Evaluation results. The Council has been very satisfied with Sarah’s performance as the Director. Jacqueline shared some positive comments that were submitted. It was decided that the Director Eval form would be reviewed for improvements before 2026 Director Eval.
FQHC Staff Report		Federal Landscape: Sarah spoke to the federal landscape with the Big Beautiful Bill Act. She explained the possible impact in reduction to Medicaid and or Medicare Coverage which in turn impacts our revenue as well as other areas where services could be impacted. She spoke about some of the steps Health Centers is taking proactively to minimize impact. Health centers is working with an attorney’s office, and are not making any changes at this time. BCC: Committee Liaison’s will be selected during policy session on 7/22. This was delayed from the normal time of February. Lake Road: Furniture has been delivered to Lake Road. Genoa is up and running. Some offices have opened. Health Centers is planning for a grand opening in early October.

		H3S Update: Interim County Council in place until the position has been filled. Denise Swanson is out of the office until August, and Mary Rumbaugh will attend the July CHC meeting in her absence. SHIFT: Team Based care in Behavioral Health has launched two teams so far. Teams are meeting daily and have dashboards for tracking progress.
Public Comment		Guest Janice Saban spoke.
Next Meeting and Agenda		Next meeting is August 20, 2025, at 5:00 p.m. via Zoom teleconference. • Routine items
Adjourn		Meeting adjourned at 7:05 p.m.

Upcoming meetings/events:

Governance Committee, August 20, 2025
 Finance Committee, September 17, 2025
 Quality Improvement Committee, August 20, 2025
 Full Council Meeting, August 20, 2025

Council packet and handouts include:

- Agenda
- Governance Committee Meeting Minutes
- Finance Committee Meeting Minutes
- Monthly Financials
- CHC Full Council Meeting Minutes
- Credentialing
- Primary Care Performance Metrics
- Primary Care Patient Satisfaction

IN OUR COUNCIL MEETINGS, WE AGREE TO:

Begin and conclude meetings on time;
 Be on time and come prepared to participate;
 Be respectful, including –

- Keeping our cell phones silent;
- Listening without interrupting when someone else is speaking;
- Allowing for all to contribute to the discussion;
- Honoring the Chair;

Stay aligned with the Mission and Strategy of the FQHC;
 Follow Roberts Rules of Order for parliamentary procedures;
 Honor confidentiality;
Have fun!