

Basic Mediation Training

Learn how to empower others to find peaceful solutions



Oct. 1-3, Oct. 8-10
(6-day course)

9:00 a.m. to 5:00 p.m.

**Development
Services Building**
150 Beavercreek Road,
Room 115
Oregon City, OR 97045

Designed for personal and professional development, this course is for anyone who wants to gain valuable skills in preventing, managing and resolving disputes.

Attendees will learn through lecture, interactive exercises, and role-playing coached by skilled and experienced mediation practitioners how to...

- Reduce negative impacts of conflict affecting workplaces, families, friends, neighborhoods, and communities
- Increase effectiveness in listening and communicating with people in conflict
- Facilitate situations involving strong emotions respectfully and constructively
- Enhance negotiation skills
- Manage cross-cultural differences
- Develop strategies to deal with various elements of conflict
- Utilize empathy and other active listening skills
- Serve others as a professional or volunteer mediator in Oregon

Cost: \$1,250 (scholarships available)

Contact Resolution Services at 503-655-8415 or rs@clackamas.us

Learn more and register at www.clackamas.us/ccrs/basic-mediation-training