



CLACKAMAS
WATER
ENVIRONMENT
SERVICES

2025 Annual Report

Water is valuable. We *treat* it that way.

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Message from the Director



Our vision is to be a collaborative partner in building a resilient clean water future where all people benefit, and rivers thrive. We are dedicated to this vision and put it into practice every day by how we connect with the communities we serve.

As you read our 2025 annual report, you will find connections as the central theme throughout our work. Whether through our efforts to upgrade collection systems that connect to our water resource recovery facilities, or by fostering connections with our community. Together, we are strengthening our shared ability to protect our water and environment.

In July, WES was honored with the 2025 Outstanding Member Agency Award by the Oregon Association of Clean Water Agencies (ACWA). This recognition highlights our innovative and strategic initiatives in planning, procurement, permitting, public engagement, and project delivery. I am immensely proud of our team, who work tirelessly every day to provide clean water, protect water quality, and recover renewable resources for our community.

We also completed one of our biggest capital projects in years, the new Tri-City Water Resource Recovery Facility Outfall, helping to ensure we have the capacity to serve you for decades to come.

Your feedback on our services is important to us, and we welcome your thoughts. You can reach us by email at wescustomerservice@clackamas.us

It is our pleasure and privilege to serve you.

A handwritten signature in blue ink that reads "Greg Geist". The signature is fluid and cursive, with a long horizontal stroke at the end.

Greg Geist
Director, Clackamas Water
Environment Services

Accepting the 2025 Outstanding Member Agency Award



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Who we are

Vision / Where We Are Going

Be a collaborative partner in building a resilient clean water future where all people benefit, and rivers thrive.

Mission / Why We're Here

Clackamas Water Environment Services (WES) produces clean water, protects water quality and recovers renewable resources. We do this by providing wastewater services, stormwater management, and environmental education. It's our job to protect public health and support the vitality of our communities, natural environment, and economy.

Focus Areas / What We Stand For

- Protecting Public Health
- Investment in Our People
- Stewardship of Healthy Watersheds
- Responsive Customer Service
- Fiscal Responsibility
- Water Resource Recovery

AT A GLANCE

5
Water Resource
Recovery Facilities

7 Billion
Gallons per
year cleaned

198k+
Estimated
population served

23
Pump stations

121
Employees

600+
Miles of sewer and
stormwater pipes
maintained

19,171
Surface water structures

\$247.6 Million
Budget

Plans to Guide Our Work

WES uses four foundational plans to guide our work.



Our Capital Improvement Plan (CIP) is a rolling 5-year plan that identifies and prioritizes wastewater and stormwater construction projects, as well as major equipment purchases.



Our Budget reflects the essential resources for the year required to continue producing clean water, protecting water quality, and recovering renewable resources.



Our Long-Range Financial Plan integrates elements of the CIP, Strategic Plan, financial policies, and economic assumptions to provide a comprehensive 10-year view of WES's financial position.



Our Strategic Plan focuses our time and resources on those areas and activities that best serve the organization's purpose.

Our Core Strategies

STRATEGY 1

Workforce Planning and Development

STRATEGY 2

Utility Operations

STRATEGY 3

Asset Management

STRATEGY 4

Capital Planning and Delivery

STRATEGY 5

Financial Viability

STRATEGY 6

Customer Satisfaction

STRATEGY 7

Stakeholder and Community Engagement

View all our plans at clackamas.us/wes



Financial Stewardship



Erin Blue, Finance Manager

WES is committed to demonstrating fiscal responsibility through transparency and sound financial planning. In 2025, we advanced this commitment by publishing our first “Budget in Brief” and “Popular Annual Financial Report”, making it easier for customers to understand how ratepayer dollars are invested and how WES ensures financial stewardship for the future.

Careful financial management has allowed us to meet rising operating costs and fund critical infrastructure while keeping monthly residential rates below the regional average. Affordability remains central to our decision-making. This year, WES maintained a residential affordability indicator of 1.34% for low-income households, well below the national benchmark of 2%.

To support fairness across customers, during 2025, WES maintained an equitable rate structure by adopting updated system development charge methodologies, ensuring that new development contributes toward the infrastructure needed to serve it.

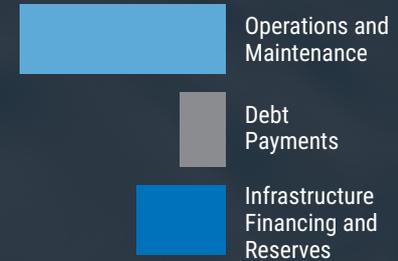
In March 2025, we began an effort to update our Customer Assistance Program. Working closely with our city partners and other community members, staff are developing a new program that will expand eligibility and increase participation. The updated program is expected to be implemented in mid-2026, helping ensure that all customers can access WES’ essential services.

Looking ahead, we are preparing to launch our first biannual customer satisfaction survey. The survey will provide actionable feedback on billing and account management services, and support continuous improvement in how we serve our customers. Please keep an eye out for the survey in early 2026.

For more detailed financial information, including the adopted budget, “Budget in Brief”, and annual reports, visit www.clackamas.us/wes



Your Rate Dollars at Work



Certificates of Achievement

WES was honored with the Government Finance Officers Association's Certificate of Achievement for Excellence in Financial Reporting and Distinguished Budget Presentation Awards in 2025

Facility Operations



Matt House, Operations Manager

Thanks to advances in producing clean water over the last 200 years, life expectancy in the United States has more than doubled to 78.8 years. The sewer systems we have today save millions of lives by preventing the spread of deadly diseases that come from dirty water.

Each year, our treatment facilities clean more than seven billion gallons of wastewater. In the process, we convert materials that have long been considered "waste" into clean water, energy and natural fertilizer.

This year, WES proudly received three Peak Performance Awards from the National Association of Clean Water Agencies (NACWA) for our exceptional wastewater treatment plant operations and permit compliance.

We'd love to show you behind the scenes! Come learn how we protect public health and support the vitality of our communities, natural environment and economy. You can sign up to tour our facilities at:

clackamas.us/wes/ssewer.html



Representative Janelle Bynum's staff visit the Tri-City Water Resource Recovery Facility in Oregon City



Boy Scout Troop 662 tour the Hoodland Water Resource Recovery Facility in Welches



WES Director Greg Geist, Gladstone City Councilor Gabrielle Blaug, PGE Local Government Affairs Manager Heidi Bell, WES Utility Relations Coordinator Alexa Morris, and Gladstone City Councilor Mindy Garlington tour the Tri-City Water Resource Recovery Facility

Field Operations



Kyle Bean, Field Operations Supervisor

WES field operations teams are your first line of defense in protecting our water quality.

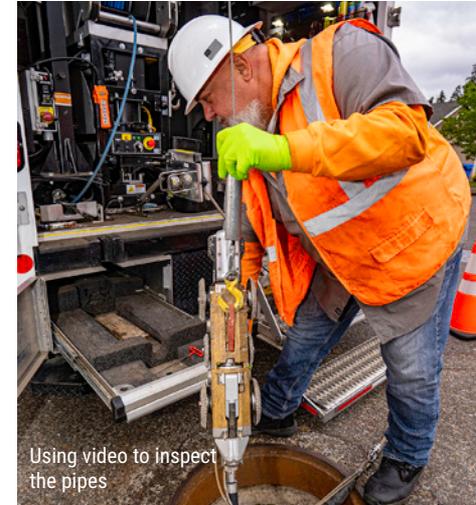
Our WES field operations team members may occasionally visit your neighborhood. The teams responded to around 20 customer service requests each month and performed preventive maintenance on nearly 70 miles of sewer pipes during the year. This routine maintenance helps reduce the risk of service disruptions and wastewater spills.

Additionally, we inspect and maintain over 500 stormwater assets every month, preventing local flooding and improving water quality.

Feel free to ask us questions if you see us in your neighborhood or at a community event!



Cleaning out a wet well at a pump station



Using video to inspect the pipes



Inspecting a stormwater facility



Clearing a vegetated stormwater facility

Upgrading and Upsizing to Meet Future Needs



Jessica Rinner, Civil Engineering Supervisor

Our most obvious connection to our customers is with pipes!

Our wastewater collection system functions like the circulatory system, moving wastewater from your homes and businesses to a central water resource recovery facility through a network of pipes. Smaller pipes merge into larger ones, and pump stations act like a heart, moving fluid uphill when needed. As our community grows and our wastewater infrastructure ages, we must upgrade, repair, and expand it. Significant progress was made in 2025 with several key projects.

- **Clackamas Area Interceptor Improvement Project:** The Clackamas Area primary sewer line (interceptor) has served unincorporated Clackamas County, Happy Valley, and Carver well, but it needs upgrades to remain resilient and reliable. This project will replace existing pipes with larger, more durable ones to increase capacity.
- **IT2 Pump Station Expansion and 30-inch Force Main Project:** The Intertie 2 Pump Station, which diverts wastewater between treatment plants, is near full capacity. This project will add a new pump and pipes connecting to our Tri-City facility in Oregon City.
- **The Rock Creek Interceptor Extension Project:** As our communities grow, our sewer systems must grow with them. This project will provide additional capacity and system improvements to serve Clackamas County and portions of Happy Valley, Pleasant Valley, and the area around it.
- **The Willamette Pump Station and Force Main Improvement Project:** This project will replace the existing pump station with modern, efficient pumps, elevate critical equipment above the flood level, and upgrade the force main to enhance the reliability, resiliency, and capacity in West Linn.

If you would like to learn more about our construction projects, visit: clackamas.us/wes/wes-projects



Gladstone Pump Station
Open House



Tri-City Water Resource Recovery Facility Outfall



Jeff Stallard, Capital Program Manager

As we strive to build a clean water future for all, planning for the communities' needs 50 years from now helps make that vision a reality.

We clean more than 10 million gallons of wastewater daily at our Tri-City Water Resource Recovery Facility in Oregon City. The treated water, called "effluent," is then sent to the Willamette River. An outfall is the discharge point where the treated water flows into the river. To prepare for the increase in flows from projected growth within our communities, a new outfall pipeline was completed in 2025.

This new 90-inch outfall pipeline, paired with our existing outfall, will accommodate anticipated flows to the Tri-City Facility through 2080.

Learn more about the project, and meet Clack-A-Mole, the tunnel boring machine that helped us dig the tunnel and engage with our customers!

bit.ly/WES-Clackamole



Inside the tunnel



Preparing to lower the outfall



WES staff in front of "Clack-A-Mole"



3-Creeks Protected Area Floodplain Enhancement Project



Gail Shaloum, Watershed Health Coordinator

In 2025, we broke ground on our 3-Creeks Protected Area Floodplain Enhancement Project, which will improve water quality, stream habitat, and floodplain functions, including groundwater recharge.

The project was awarded a \$620,000 Nature in Neighborhoods Capital Grant from Metro, which is being used to expand our stream restoration work on the 3-Creeks property and to support outreach to underserved communities by our partners at the North Clackamas Watersheds Council.

In addition to protecting and improving water quality, this project will also benefit fish and wildlife habitat. After the project is complete, the 3-Creeks property will support climate resilience by increasing flood storage and providing structures that will start to rebuild the creek bed.

When construction and planting are completed in 2027, we'd love to connect with you and provide a tour of the area!

Stay up-to-date on the latest news about the 3-Creeks Protected Area Floodplain Enhancement Project: clackamas.us/wes/3-creeks



Groundbreaking celebration with community partners



WES staff member Nick Koval with his engraving commemorating the project



Installed log structures



Birds-eye view of the 3-Creeks property

Upper Kellogg Creek Project



Leah Johanson, Senior Civil Engineer

Our surface water projects are all about keeping our communities safe from flooding and protecting our beautiful streams and rivers. We focus on managing stormwater runoff, reducing pollutants, and restoring healthy habitats for plants, insects, fish, and wildlife.

We are excited to announce the completion of the Upper Kellogg Creek Project, one of our most significant initiatives to manage stormwater. This project aims to reduce flooding and enhance the habitat along Kellogg Creek, specifically between SE Clackamas Road and SE Thiessen Road.

As part of the project, we have replaced three driveway crossings, installed 600 feet of new stormwater pipe along Clackamas Road, added 300 feet of wetland and swale, as well as restored 750 linear feet of the Upper Kellogg Creek channel.

Learn more about the project at clackamas.us/wes/upper-kellogg-projects



Placing a new driveway culvert



Restoring a stream channel



Keeping the neighborhood informed



Visiting the site

Connecting with the Community



Alexa Morris, Utility Relations

We are committed to building collaborative partnerships that result in a resilient clean water future where all people benefit, and rivers thrive through proactive engagement, effective communication, public education, and community leadership.

In 2025, we awarded \$330,000 in grants through our RiverHealth Stewardship Program. These funds were allocated to various organizations focused on safeguarding and enhancing the health of our watersheds while nurturing the next generation of diverse watershed leaders.

This past year marked the continuation of our partnership with SOLVE as we hosted the 8th Annual Summer Waterway Cleanups Series. With the participation of 1,696 volunteers, we removed over 30,000 pounds of trash from our waterways and natural areas in Clackamas County.

In addition to our cleanup initiatives, we participated in the 30th Annual Oregon Tradeswomen's Career Fair in Portland. This event drew over 1,600 students, providing us with a fantastic platform to inspire young people and job seekers about the variety of career opportunities within the water industry.

We also believe in transparency, which is why we dedicate time to deliver informative presentations about our ongoing projects and initiatives. In the past year, we presented to every city in our service area during their council meetings, as well as to numerous rotary clubs and chambers of commerce. These efforts allowed us to share our vision and engage with our community.

Do you belong to a group that is curious about the work we do? We would love to hear from you! Reach out to us at wescustomerservice@clackamas.us

If you're interested in getting involved or attending community events, be sure to check out our event calendar at bit.ly/ClackCoWESEvents



The WES booth at the Oregon Tradeswomen's Career Fair



Capital Program Manager Jeff Stallard presenting to the Oregon City Chamber of Commerce



The WES-SOLVE Waterway Cleanup Series at High Rocks Park in Gladstone



Director Greg Geist presenting to the West Linn City Council



Science in the Park, supported by a RiverHealth Stewardship Program Grant

Our Leaders

Directors and Advisory Committee

The Clackamas County Commissioners — Chair Craig Roberts, Diana Helm, Paul Savas, Martha Schrader, and Ben West — make up the Board of Directors that oversees WES.

Directors receive recommendations from the WES Advisory Committee on a variety of issues. The WES Advisory Committee includes ratepayers, environmental representatives, business owners, members of the development community and elected officials.

Committee members have experience in wastewater management, watershed health and restoration, economic development, and surface water issues.

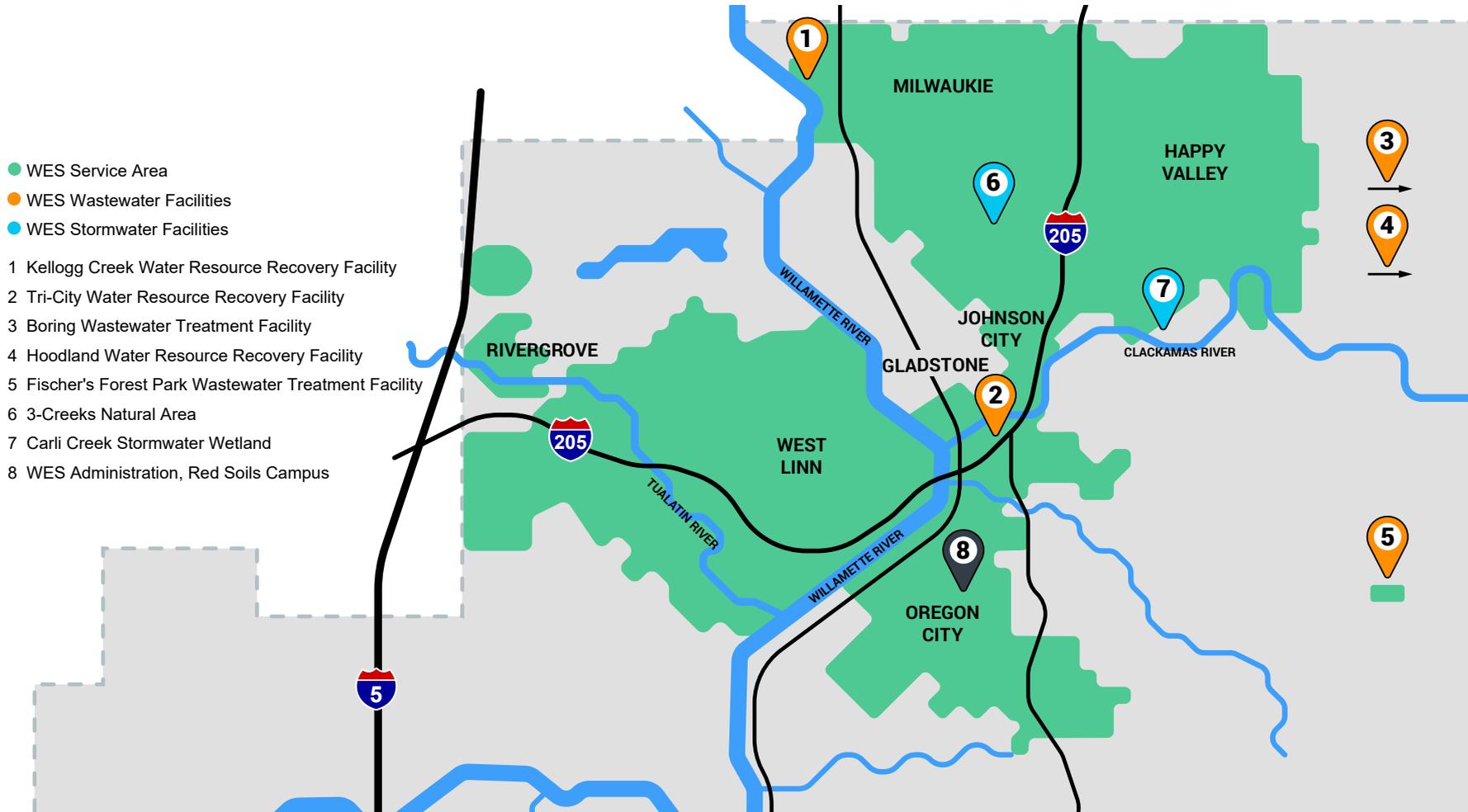
Learn more about the WES Advisory Committee
clackamas.us/wes/advisorycommittee



WES Director Greg Geist, Commissioners Diana Helm and Paul Savas, Advisory Committee Members Mayor Michael Milch, Colleen Rockwell, Christina Brow, and Chair Greg DiLoreto celebrate the launch of the 3-Creeks Protected Area Floodplain Enhancement Project



Service Area



**“At WES, we all
serve different
functions, but
we fit together to
solve the clean
water puzzle.”**

- WES Director Greg Geist



CLACKAMAS
**WATER
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