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Clackamas County
www.clackamas.us

May 21, 2026

BCC Agenda Item: _____

Board of County Commissioners
Clackamas County

Approval of Professional Services Agreement with Northwest Permanente for Associate Emergency Medical Services Medical Directors. Agreement Value is \$366,000 for 5 years. Funding is through the American Medical Response Agreement System Enhancement Funds. No County General Funds are involved.

Previous Board Action/Review: Previous agreement approved 210422.II.A3

Performance Clackamas: Healthy People

Counsel Review: Yes Andrew Naylor

Procurement Review: Yes

Contact Person: Kim La Croix, Public Health Director

Contact Phone: 971-806-0004

EXECUTIVE SUMMARY: The Clackamas County Public Health Division (CCPHD) of the Health, Housing and Human Services Department requests the approval of the Personal Services Agreement with Northwest Permanente, P.C. to provide services as Associate Emergency Medical Services (EMS) Medical Directors.

The Associate EMS Medical Director leads the medical aspects of emergency medical services and emergency preparedness activities in Clackamas County under the direction of the Clackamas County EMS Medical Director. Responsibilities include the development and modification of clinical protocols, quality improvement processes & performance metrics, along with training, consultation, and clinical advice for first responders in the Clackamas Ambulance Service Area.

This contract is effective upon signature and remains in effect for 1 year from the effective date, with the option to renew for 4 additional years.

Procurement Process:

On December 1, 2025, Procurement published a RFP #2025-84 for Associate EMS Medical Director in accordance with LCRB C-047-0260. Proposals were received from two (2) firms. The recommendation to award to two firms was based on the skill and knowledge sufficient to meet the needs of the EMS program needs. The Notice of Intent to Award was issued on February 4, 2026 and no protests were received.

For Filing Use Only

RECOMMENDATION: Staff respectfully request that the Board of County Commissioners approve the Personal Services Agreement (12494) and authorize Chair Roberts or his designee to sign on behalf of Clackamas County

Respectfully submitted,

Mary Rumbaugh

Mary Rumbaugh, Director
Health, Housing, and Human Services



**CLACKAMAS COUNTY
PERSONAL SERVICES CONTRACT
Contract #0000001648 H3S #12494**

This Personal Services Contract (this “Contract”) is entered into between Northwest Permanente, P.C. (“Contractor”), and Clackamas County, a political subdivision of the State of Oregon (“County”), on behalf of its Department of Health, Housing and Human Services.

ARTICLE I.

- 1. Effective Date and Duration.** This Contract shall become effective upon the date of last signature on this contract. Unless earlier terminated or extended, this Contract shall expire one year from the effective date. This Contract may be renewed for up to four (4) additional one-year renewals, subject to the mutual written agreement of the parties
- 2. Scope of Work.** Contractor shall provide the following personal services: Associate Emergency Medical Services Medical Director (“Work”), as describe in RFP 2025-84, the negotiated scope of which is attached hereto as “**Exhibit A**”, and incorporated by this reference herein.
- 3. Consideration.** The County agrees to pay Contractor, from available and authorized funds, a sum not to exceed Sixty-Seven Thousand Eight Hundred dollars (\$67,800) per year for accomplishing the Work required by this Contract. Contractor shall invoice the County at the monthly rate of \$5,650 in accordance with paragraph 4, below.

The County further agrees to reimburse Contractor for the following costs:

- a. Up to \$3,400 per contract year for costs associated with one out-of-state conference or training. Contractor shall obtain prior written approval from County before incurring conference or training costs, and must provide County all requested documentation regarding conference or training costs.
- b. Up to \$2,000 per contract year for the cost of Medical Professional Liability insurance and tail coverage insurance. Contractors shall submit original invoices from insurance brokers to support the request for reimbursement, together with all other documentation requested by County.

The total contract value, including all optional renewals and reimbursable costs, may not exceed Three Hundred Sixty-six Thousand Dollars (\$366,000). Consideration rates are on a fixed fee basis. A cost of living adjustment not to exceed 3 – 5% may be negotiated during the optional one-year renewal process.

- 4. Invoices and Payments.** Unless otherwise specified, Contractor shall submit monthly invoices for Work performed. Invoices shall describe all Work performed with particularity, by whom it was performed, and shall itemize and explain all expenses for which reimbursement is claimed. The invoices shall include the total amount billed to date by Contractor prior to the current invoice. If Contractor fails to present invoices in proper form within sixty (60) calendar days after the end of the month in which the services were rendered, Contractor waives any rights to present such invoice thereafter and to receive payment therefor. Payments shall be made in accordance with ORS 293.462 to Contractor following the County’s review and approval of invoices submitted by Contractor. Contractor shall not submit invoices for, and the County will not be obligated to pay, any amount in excess of the maximum compensation amount set forth above. If this maximum compensation amount is increased by amendment of this Contract, the amendment must be fully effective before Contractor performs Work subject to the amendment.

Invoices shall reference the above Contract Number and be submitted to:
PublichealthfiscalAP@clackamas.us

5. **Travel and Other Expense.** Authorized: Yes No

If travel expense reimbursement is authorized in this Contract, such expense shall only be reimbursed at the rates in the County Contractor Travel Reimbursement Policy, hereby incorporated by reference and found at: <https://www.clackamas.us/finance/terms.html>. Travel expense reimbursement is not in excess of the not to exceed consideration.

6. **Contract Documents.** This Contract consists of the following documents, which are listed in descending order of precedence and are attached and incorporated by reference, this Contract, and Exhibit A.

7. **Contractor and County Contacts.**

Contractor Administrator: Molly Burris Hermann Phone: 503-490-7694 Email: molly.b.hermann@kp.org	County Administrator: Bill Conway Phone: 503-313-9170 Email: WConway@clackamas.us
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Payment information will be reported to the Internal Revenue Service (“IRS”) under the name and taxpayer ID number submitted. (See I.R.S. 1099 for additional instructions regarding taxpayer ID numbers.) Information not matching IRS records will subject Contractor payments to backup withholding.

ARTICLE II.

- 1. Access to Records.** Contractor shall maintain books, records, documents, and other evidence, in accordance with generally accepted accounting procedures and practices, sufficient to reflect properly all costs of whatever nature claimed to have been incurred and anticipated to be incurred in the performance of this Contract. County and their duly authorized representatives shall have access to the books, documents, papers, and records of Contractor, which are directly pertinent to this Contract for the purpose of making audit, examination, excerpts, and transcripts. Contractor shall maintain such books and records for a minimum of six (6) years, or such longer period as may be required by applicable law, following final payment and termination of this Contract, or until the conclusion of any audit, controversy or litigation arising out of or related to this Contract, whichever date is later.
- 2. Availability of Future Funds.** Any continuation or extension of this Contract after the end of the fiscal period in which it is written is contingent on a new appropriation for each succeeding fiscal period sufficient to continue to make payments under this Contract, as determined by the County in its sole administrative discretion.
- 3. Captions.** The captions or headings in this Contract are for convenience only and in no way define, limit, or describe the scope or intent of any provisions of this Contract.
- 4. Compliance with Applicable Law.** Contractor shall comply with all applicable federal, state and local laws, regulations, executive orders, and ordinances, as such may be amended from time to time.
- 5. Counterparts.** This Contract may be executed in several counterparts (electronic or otherwise), each of which shall be an original, all of which shall constitute the same instrument.
- 6. Governing Law.** This Contract, and all rights, obligations, and disputes arising out of it, shall be governed and construed in accordance with the laws of the State of Oregon and the ordinances of

Clackamas County without regard to principles of conflicts of law. Any claim, action, or suit between County and Contractor that arises out of or relates to the performance of this Contract shall be brought and conducted solely and exclusively within the Circuit Court for Clackamas County, for the State of Oregon. Provided, however, that if any such claim, action, or suit may be brought in a federal forum, it shall be brought and conducted solely and exclusively within the United States District Court for the District of Oregon. In no event shall this section be construed as a waiver by the County of any form of defense or immunity, whether sovereign immunity, governmental immunity, immunity based on the Eleventh Amendment to the Constitution of the United States or otherwise, from any claim or from the jurisdiction of any court. Contractor, by execution of this Contract, hereby consents to the personal jurisdiction of the courts referenced in this section.

- 7. **Indemnity, Responsibility for Damages.** Contractor shall be responsible for all damage to property, injury to persons, and loss, expense, inconvenience, and delay which may be caused by, or result from, any act, omission, or neglect of Contractor, its subcontractors, agents, or employees in performing under this Contract. The Contractor agrees to indemnify and defend the County, and its officers, elected officials, agents, and employees, from and against all claims, actions, losses, liabilities, including reasonable attorney and accounting fees, and all expenses incidental to the investigation and defense thereof, arising out of or based upon Contractor’s acts or omissions in performing under this Contract.

However, neither Contractor nor any attorney engaged by Contractor shall defend the claim in the name of County, purport to act as legal representative of County, or settle any claim on behalf of County, without the approval of the Clackamas County Counsel’s Office. County may assume its own defense and settlement at its election and expense.

- 8. **Independent Contractor Status.** The service(s) to be rendered under this Contract are those of an independent contractor. Although the County reserves the right to determine (and modify) the delivery schedule for the Work to be performed and to evaluate the quality of the completed performance, County cannot and will not control the means or manner of Contractor’s performance. Contractor is responsible for determining the appropriate means and manner of performing the Work. Contractor is not to be considered an agent or employee of County for any purpose, including, but not limited to: (A) The Contractor will be solely responsible for payment of any Federal or State taxes required as a result of this Contract; and (B) This Contract is not intended to entitle the Contractor to any benefits generally granted to County employees, including, but not limited to, vacation, holiday and sick leave, other leaves with pay, tenure, medical and dental coverage, life and disability insurance, overtime, Social Security, Workers' Compensation, unemployment compensation, or retirement benefits.

- 9. **Insurance.** Contractor shall secure at its own expense and keep in effect during the term of the performance under this Contract the insurance required and minimum coverage indicated below. The insurance requirement outlined below do not in any way limit the amount of scope of liability of Contractor under this Contract. Contractor shall provide proof of said insurance and name the County as an additional insured on commercial and automobile liability policies. Proof of insurance and notice of any material change should be submitted to the following address: Clackamas County Procurement Division, 2051 Kaen Road, Oregon City, OR 97045 or emailed to the County Contract Analyst.

Required - Workers Compensation: Contractor shall comply with the statutory workers’ compensation requirements in ORS 656.017, unless exempt under ORS 656.027 or 656.126.
<input checked="" type="checkbox"/> Required – Commercial General Liability: combined single limit, or the equivalent, of not less than \$1,000,000 per occurrence, with an annual aggregate limit of \$2,000,000 for Bodily Injury and Property Damage.

<input checked="" type="checkbox"/> Required – Medical Professional Liability: combined single limit, or the equivalent, of not less than \$1,000,000 per claim, with an annual aggregate limit of \$2,000,000 for damages caused by error, omission or negligent acts. Contractor must also provide tail coverage.
<input checked="" type="checkbox"/> Required – Automobile Liability: combined single limit, or the equivalent, of not less than \$1,000,000 per accident for Bodily Injury and Property Damage.
<input type="checkbox"/> Required – Abuse & Molestation endorsement with limits not less than \$1,000,000 per occurrence if not included in the Commercial General Liability policy.

The policy(s) shall be primary insurance as respects to the County. Any insurance or self-insurance maintained by the County shall be excess and shall not contribute to it. Any obligation that County agree to a waiver of subrogation is hereby stricken.

- 10. Limitation of Liabilities.** This Contract is expressly subject to the debt limitation of Oregon counties set forth in Article XI, Section 10, of the Oregon Constitution, and is contingent upon funds being appropriated therefore. Any provisions herein which would conflict with law are deemed inoperative to that extent. Except for liability arising under or related to Article II, Section 13 or Section 20 neither party shall be liable for (i) any indirect, incidental, consequential or special damages under this Contract or (ii) any damages of any sort arising solely from the termination of this Contact in accordance with its terms.
- 11. Notices.** Except as otherwise provided in this Contract, any required notices between the parties shall be given in writing by personal delivery, email, or mailing the same, to the Contract Administrators identified in Article 1, Section 6. If notice is sent to County, a copy shall also be sent to: Clackamas County Procurement, 2051 Kaen Road, Oregon City, OR 97045. Any communication or notice so addressed and mailed shall be deemed to be given five (5) days after mailing, and immediately upon personal delivery, or within 2 hours after the email is sent during County’s normal business hours (Monday – Thursday, 7:00 a.m. to 6:00 p.m.) (as recorded on the device from which the sender sent the email), unless the sender receives an automated message or other indication that the email has not been delivered.
- 12. Ownership of Work Product.** All work product of Contractor that results from this Contract (the “Work Product”) is the exclusive property of County. County and Contractor intend that such Work Product be deemed “work made for hire” of which County shall be deemed the author. If for any reason the Work Product is not deemed “work made for hire,” Contractor hereby irrevocably assigns to County all of its right, title, and interest in and to any and all of the Work Product, whether arising from copyright, patent, trademark or trade secret, or any other state or federal intellectual property law or doctrine. Contractor shall execute such further documents and instruments as County may reasonably request in order to fully vest such rights in County. Contractor forever waives any and all rights relating to the Work Product, including without limitation, any and all rights arising under 17 USC § 106A or any other rights of identification of authorship or rights of approval, restriction or limitation on use or subsequent modifications. Notwithstanding the above, County shall have no rights in any pre-existing Contractor intellectual property provided to County by Contractor in the performance of this Contract except to copy, use and re-use any such Contractor intellectual property for County use only.
- 13. Representations and Warranties.** Contractor represents and warrants to County that (A) Contractor has the power and authority to enter into and perform this Contract; (B) this Contract, when executed and delivered, shall be a valid and binding obligation of Contractor enforceable in accordance with its terms; (C) Contractor shall at all times during the term of this Contract, be qualified, professionally competent, and duly licensed to perform the Work; (D) Contractor is an independent contractor as defined in ORS 670.600; and (E) the Work under this Contract shall be performed in a good and workmanlike manner and in accordance with the highest professional standards. The warranties set forth in this section are in addition to, and not in lieu of, any other warranties provided.

- 14. Survival.** All rights and obligations shall cease upon termination or expiration of this Contract, except for the rights and obligations set forth in Article II, Sections 1, 6, 7, 10, 12, 13, 14, 15, 17, 20, 21, 25, 27, 28, and 34, and all other rights and obligations which by their context are intended to survive. However, such expiration shall not extinguish or prejudice the County's right to enforce this Contract with respect to: (a) any breach of a Contractor warranty; or (b) any default or defect in Contractor performance that has not been cured.
- 15. Severability.** If any term or provision of this Contract is declared by a court of competent jurisdiction to be illegal or in conflict with any law, the validity of the remaining terms and provisions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if the Contract did not contain the particular term or provision held to be invalid.
- 16. Subcontracts and Assignments.** Contractor shall not enter into any subcontracts for any of the Work required by this Contract, or assign or transfer any of its interest in this Contract by operation of law or otherwise, without obtaining prior written approval from the County, which shall be granted or denied in the County's sole discretion. In addition to any provisions the County may require, Contractor shall include in any permitted subcontract under this Contract a requirement that the subcontractor be bound by this Article II, Sections 1, 7, 8, 13, 16 and 27 as if the subcontractor were the Contractor. County's consent to any subcontract shall not relieve Contractor of any of its duties or obligations under this Contract.
- 17. Successors in Interest.** The provisions of this Contract shall be binding upon and shall inure to the benefit of the parties hereto, and their respective authorized successors and assigns.
- 18. Tax Compliance Certification.** The Contractor shall comply with all federal, state and local laws, regulation, executive orders and ordinances applicable to this Contract. Contractor represents and warrants that it has complied, and will continue to comply throughout the duration of this Contract and any extensions, with all tax laws of this state or any political subdivision of this state, including but not limited to ORS 305.620 and ORS chapters 316, 317, and 318. Any violation of this section shall constitute a material breach of this Contract and shall entitle County to terminate this Contract, to pursue and recover any and all damages that arise from the breach and the termination of this Contract, and to pursue any or all of the remedies available under this Contract or applicable law.
- 19. Terminations.** This Contract may be terminated for the following reasons: (A) by mutual agreement of the parties or by the County (i) for convenience upon thirty (30) days written notice to Contractor, or (ii) at any time the County fails to receive funding, appropriations, or other expenditure authority as solely determined by the County; or (B) if Contractor breaches any Contract provision or is declared insolvent, County may terminate after thirty (30) days written notice with an opportunity to cure.
- Upon receipt of written notice of termination from the County, Contractor shall immediately stop performance of the Work. Upon termination of this Contract, Contractor shall deliver to County all documents, Work Product, information, works-in-progress and other property that are or would be deliverables had the Contract Work been completed. Upon County's request, Contractor shall surrender to anyone County designates, all documents, research, objects or other tangible things needed to complete the Work.
- 20. Remedies.** If terminated by the County due to a breach by the Contractor, then the County shall have any remedy available to it in law or equity. If this Contract is terminated for any other reason, Contractor's sole remedy is payment for the goods and services delivered and accepted by the County, less any setoff to which the County is entitled.

- 21. No Third Party Beneficiaries.** County and Contractor are the only parties to this Contract and are the only parties entitled to enforce its terms. Nothing in this Contract gives, is intended to give, or shall be construed to give or provide any benefit or right, whether directly, indirectly or otherwise, to third persons unless such third persons are individually identified by name herein and expressly described as intended beneficiaries of the terms of this Contract.
- 22. Time is of the Essence.** Contractor agrees that time is of the essence in the performance of this Contract.
- 23. Foreign Contractor.** If the Contractor is not domiciled in or registered to do business in the State of Oregon, Contractor shall promptly provide to the Oregon Department of Revenue and the Secretary of State, Corporate Division, all information required by those agencies relative to this Contract. The Contractor shall demonstrate its legal capacity to perform these services in the State of Oregon prior to entering into this Contract.
- 24. Force Majeure.** Neither County nor Contractor shall be held responsible for delay or default caused by events outside the County or Contractor's reasonable control including, but not limited to, fire, terrorism, riot, acts of God, or war. However, Contractor shall make all reasonable efforts to remove or eliminate such a cause of delay or default and shall upon the cessation of the cause, diligently pursue performance of its obligations under this Contract.
- 25. Waiver.** The failure of County to enforce any provision of this Contract shall not constitute a waiver by County of that or any other provision.
- 26. Public Contracting Requirements.** Pursuant to the public contracting requirements contained in Oregon Revised Statutes ("ORS") Chapter 279B.220 through 279B.235, Contractor shall:
- a. Make payments promptly, as due, to all persons supplying to Contractor labor or materials for the prosecution of the work provided for in the Contract.
 - b. Pay all contributions or amounts due the Industrial Accident Fund from such Contractor or subcontractor incurred in the performance of the Contract.
 - c. Not permit any lien or claim to be filed or prosecuted against County on account of any labor or material furnished.
 - d. Pay the Department of Revenue all sums withheld from employees pursuant to ORS 316.167.
 - e. As applicable, the Contractor shall pay employees for work in accordance with ORS 279B.235, which is incorporated herein by this reference. The Contractor shall comply with the prohibitions set forth in ORS 652.220, compliance of which is a material element of this Contract, and failure to comply is a breach entitling County to terminate this Contract for cause.
 - f. If the Work involves lawn and landscape maintenance, Contractor shall salvage, recycle, compost, or mulch yard waste material at an approved site, if feasible and cost effective.
- 27. No Attorney Fees.** In the event any arbitration, action or proceeding, including any bankruptcy proceeding, is instituted to enforce any term of this Contract, each party shall be responsible for its own attorneys' fees and expenses.
- 28. Confidentiality.** Contractor acknowledges that it and its employees and agents may, in the course of performing their obligations under this Contract, be exposed to or acquire information that the County desires or is required to maintain as confidential, including information that is protected under applicable law, including Personal Information (as "**Personal Information**" is defined in ORS 646A.602(11)).

Contractor agrees to hold any and all information that it is required by law or that the County marks as "Confidential" to be held in confidence ("**Confidential Information**"), using at least the same degree of

care that Contractor uses in maintaining the confidentiality of its own confidential information, and will use the Confidential Information for no purpose other than in the performance of this Contract, and to advise each of its employees and agents of their obligations to keep Confidential Information confidential.

Contractor agrees that, except as directed by the County, Contractor will not at any time during or after the term of this Contract, disclose, directly or indirectly, any Confidential Information to any person, and that upon termination or expiration of this Contract or the County's request, Contractor will turn over to the County all documents, papers, records and other materials in Contractor's possession which embody Confidential Information.

Contractor acknowledges that breach of this Contract, including disclosure of any Confidential Information, or disclosure of other information that, at law or in good conscience or equity, ought to remain confidential, will give rise to irreparable injury to the County that cannot adequately be compensated in damages. Accordingly, the County may seek and obtain injunctive relief against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies that may be available. Contractor acknowledges and agrees that the covenants contained herein are necessary for the protection of the legitimate business interests of the County and are reasonable in scope and content.

Contractor agrees to comply with all reasonable requests by the County to ensure the confidentiality and nondisclosure of the Confidential Information, including if requested and without limitation: (a) obtaining nondisclosure agreements, in a form approved by the County, from each of Contractor's employees and agents who are performing services, and providing copies of such agreements to the County; and (b) performing criminal background checks on each of Contractor's employees and agents who are performing services, and providing a copy of the results to the County.

Contractor shall report, either orally or in writing, to the County any use or disclosure of Confidential Information not authorized by this Contract or in writing by the County, including any reasonable belief that an unauthorized individual has accessed Confidential Information. Contractor shall make the report to the County immediately upon discovery of the unauthorized disclosure, but in no event more than two (2) business days after Contractor reasonably believes there has been such unauthorized use or disclosure. Contractor's report shall identify: (i) the nature of the unauthorized use or disclosure, (ii) the Confidential Information used or disclosed, (iii) who made the unauthorized use or received the unauthorized disclosure, (iv) what Contractor has done or shall do to mitigate any deleterious effect of the unauthorized use or disclosure, and (v) what corrective action Contractor has taken or shall take to prevent future similar unauthorized use or disclosure. Contractor shall provide such other information, including a written report, as reasonably requested by the County.

Notwithstanding any other provision in this Contract, Contractor will be responsible for all damages, fines and corrective action (including credit monitoring services) arising from disclosure of such Confidential Information caused by a breach of its data security or the confidentiality provisions hereunder.

The provisions in this Section shall operate in addition to, and not as limitation of, the confidentiality and similar requirements set forth in the rest of the Contract, as it may otherwise be amended. Contractor's obligations under this Contract shall survive the expiration or termination of the Contract, as amended, and shall be perpetual.

29. Criminal Background Check Requirements. Contractor shall be required to have criminal background checks (and in certain instances fingerprint background checks) performed on all employees, agents, or subcontractors that perform services under this Contract. Only those employees, agents, or subcontractors that have met the acceptability standards of the County may

**EXHIBIT A
SCOPE OF WORK**

EXHIBIT A SCOPE OF WORK

Associate EMSMD is required to meet the following requirements:

- Must currently have and maintain an Oregon M.D. or D.O. licenses
- **Must be board certified or board eligible in Emergency Medicine and/or Emergency Medical Services**
- Provide current evidence of credentials, curriculum vitae, and continuing medical education activities
- Provide current DEA license for controlled medications
- **Able to qualify as an Oregon EMS physician supervisor (per OAR 847-035-0020)**

General Responsibilities of Associate EMS Medical Director

1. Serve as an Associate Emergency Medical Services Medical Director (“EMSMD”), a medical advisor to the County on EMS matters, including emergency preparedness, and acts as agent of the Clackamas County EMSMD.
2. Participate as a member of the Clackamas County Emergency Medical Services Physician Advisory Board (“EPHAB”) and at the Metro Region’s Protocol Development Committee.
3. Work with the Clackamas County Multi-Agency Training group to develop and implement semi-annual system-wide trainings.
4. Assist EMSMD in implementing a county-wide coordinated Quality Improvement Program.
 - The Quality Improvement Program will be integrated to include PSAP handling of medical calls, communications center EMS operations, Emergency Medical and Priority Dispatch, first response agencies, ambulance service providers and other related agencies and programs. Each agency Medical Director will be

responsible for administering the Quality Improvement Program within each agency and assuring that the agency participates in the countywide program.

5. Participate in design of EMS system evaluations and improvements with relevant stakeholders.
6. Participate regularly in local EMS board meetings, advisory committees, and associated committees.
7. Participate in site visits with agency personnel, including ride-alongs with first responders and transport agencies, and sit-alongs with dispatchers
8. Participate in a rotating schedule to provide 24/7 on-call consultation for responding to urgent or unexpected issues requiring prompt action.
9. Address urgent issues and complaints of an egregious clinical nature in coordination with the County EMS Medical Director in generating an immediate investigation and/or intervention. Complaints of a clinical nature and those that may have clinical components may be referred to the agency Supervising Physician and the EPAB for investigation.
10. Implement protocols for Emergency Medical Dispatch and Priority Dispatch.

11. Provide mutually agreed upon education activities on a quarterly basis, using virtual technology as needed.
12. Assist EMSMD in establishing standards for certification, equipment, standards of care, clinical protocols and patient hand-off procedures for Participating Provider agencies.
13. Assist the County in disaster preparedness and response.
14. Assist with developing and coordinating Telemedicine integration.
15. Assist in the development of a robust set of MIH protocols and medical oversight including high risk consultations. Assist EMSMD in defining clinical standards, referral criteria, and documentation for these programs.
16. Work with local hospitals and health systems to ensure seamless patient hand-off, including HDE and system-wide interoperability with hospital systems when possible.
17. Support development of real-time EMS dashboards.
18. Assist in developing a lead paramedic credentialing process.
19. Support EMSMD in ensuring our EMS system meets changing state and federal regulations.
20. Partner with public health to support responses to public health crises.
21. Support or initiate EMS focused clinical or systems research projects.
22. Review and improve surge capacity plans.
23. Collaborate on peer support programs for EMS providers. Facilitate or support just culture frameworks for clinical review and provider improvement.
24. Review EMS care delivery through an equity lens and ensure protocols don't unintentionally disadvantage vulnerable populations (e.g., language access, rural response).

Specific Responsibilities of Assigned Associate EMS Medical Directors

Clackamas County Public Health and the EMSMD may delegate the following responsibilities to an assigned Associate EMS Medical Director based on expertise, interest, organizational needs, and capacities:

- Serve as lead Medical Director for the public safety answering points (“PSAPs”) located within Clackamas County (Clackamas County Department of Communications (“C-COM”) and City of Lake Oswego Communications (“LOCOM”), which includes:
 - Meeting at least semi-annually with PSAP leadership to develop short and long-term goals
 - Evaluating each emergency medical dispatcher meets Oregon requirements for certification and maintenance of IAED certification and has the knowledge, skills and abilities to perform at the standards determined jointly by County and agency.
 - Evaluating each EMD’s skill performance annually.
 - Reviewing and approving all emergency medical dispatch protocols, providing oversight for quality improvement processes, and case reviews
 - Work in partnership with relevant stakeholders on advancing efforts to achieve accreditation through the International Academy of Emergency Medical Dispatch. Assure that the County’s contracted private ambulance services provider is available to provide technical assistance and additional support.

- Serve as lead for assigned local fire agencies that contract for EMS medical direction services through Clackamas County, which includes:
 - Meeting at least semi-annually with agency leadership to develop short and long-term goals
 - Ensuring EMS providers meet Oregon State requirements for licensure and have the knowledge, skills and abilities to perform at the standards determined jointly by County and agency
 - Evaluating and approving each EMS providers skill performance annually and being available to crews for regular consultations with support from agency's EMS Training Coordinator
 - Conducting case reviews, oversight of training courses and quality improvement
 - Participate in monthly agency-specific EMS / quality improvement committee meetings
 - Submit agency-specific reports and presentations to senior leadership or boards, upon request
 - Oversight of the maintenance, use, and documentation of all Automatic External Defibrillations (AEDs) provided for use by agency, in accordance with Federal and State regulations.

- Serve as lead Medical Director for Clackamas County SWAT Medic Program.