



Social Services' Transportation Program

TRANSPORTATION ADVISORY COUNCIL

Agenda/Minutes

Monday, June 9, 2025

10:00am – 12:00pm

DSB 120

Attendees

Anthony De Simone (DTD)	x	Arv Hille	x	Cari Vandecoevering	X
Cecily Rose (Pioneer Community Ctr)	X	Debbie Taplin (Pioneer Comm Ctr)		Ellen Morgan (SCP)	x
Heidi Muller (CAT)	x	Jeff Kohne (TRP Driver)	x	Jeanie Butler (ADRC)	
Jenny Gomez (TRP Rider)	x	Jim Obrien	-	Kitty Oreskovich	X
Kristina Babcock	x	Mel Greenberg	-	Paul Edgar	-
Sara Ford Oades (CCC)		Scott Davis (TRP Driver)	-	Scott Stahl (ASAC)	-
Vivian Heuker (TRP Rider)	-				

TriMet Lift, Eileen Collins

- Lift is a required service wherever bus transit operates, serving Washington, Multnomah & parts of Clackamas counties
- With fewer fixed routes, CC is more difficult to serve so TriMet is partnering with TRP to offer additional support, expanded services, etc.

c. Other details

- Availability: 7d a week & almost 24 hours (depending on route, etc.)
- Eligibility: participants go through an eligibility process
- Riders: currently there are about 21k eligible riders & 6-8k who ride regularly
- Fees: riders pay a fee to use Lift transportation
- TRP riders: 25% are Lift eligible
- Buses: 300
- Partnerships: 500 including UZurv
- Customer satisfaction: 98%. TriMet is focused on improving Lift service, e.g., on time performance, technology, etc.
- Drivers: meet federal requirements, receive sensitivity training, background checks, etc.

d. Kristina –

- Partnering with Eileen for additional funds to serve areas without other options & .
- Ideas & discussion

<ul style="list-style-type: none"> Increase driver hours to increase # of routes Prioritizing & scheduling rides, especially Lift & vs. non-Lift eligible riders. 	<ul style="list-style-type: none"> Riders enroll in both Lift & TRP Lift fares: reimburse CC riders who wouldn't have had a fare if rides were through TRP. Apply a monthly cap? Unlimited? Only certain types of rides? How to manage?
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- a. Kelsy – analyze data – impact if all our riders. (Eileen) Riders take avg of 6 round trips (12 one way).
- b. Run TRP db to see # of riders a day (Cari do)
- c. KB – not punitive. Trying to provide more rides esp outside of area we can't guarantee.
- d. Administrative barriers to manage rides? In discussion w/TriMetw
- e. TRP has lots of riders who are lift elig – but they've never applied. We could id folks who are elig. Eileen could come here & meet with folks who want to know more about lift
- f. Cecily – cap makes sense. E.g., for medical riders, eg 10 rides. What happens if 21k people start riding lift. What to do next? Eileen – trying to build a lot into the lift program - volunteers increases. Increasing sharing resource info. Trying to get ahead of potential increase. Maybe use uber & do a reimb. Fed 5310 funds being used too & give to partners.
- g. KB – as long as TriMet is around they're req'd to provide paratransit.
- h.

- TAC feedback

- a. Jeff = do lift rides – multi people? Yes, take longer? It can. Up side = guaranteed where TRP isn't.
 - i. Will prioritize by ride reason? Medical vs. groceries. KB: No. Used to – kitty – see notes from prev mtg. Everyone's ride is equally important (e.g., access to food, socialization). We could but in past 88% were for dialysis. Others couldn't get rides.
 - ii. Jeff: Seem like a good thing to have riders take diff systems KB though some riders aren't comfortable with it.
 - iii. Can we take riders who add stops after on transit – a cheat sheet would be good of Lift availability. What are other resource info – web sites, etc.
- b. Vivian – didn't know lift avail in her area. Eileen needs to look at her addr to confirm if avail. Can book up to 5pm ahead of day needed.
- c. Eileen Avg onboard time is 35 min. Can't exceed. Lift – dialysis, radiation, chemo riders are all auto elig. Have also launched free Instacart delivery. TriMet can't prioritize by law.
- d. Cecily – how are we serving community better – will provide more rides in future. - good
- e. Kristina – will look a little diff than TRP rides. An efficiency comes with Lift. Can hopefully support more rural areas. We're also looking at UServe. Lift avail 7d a week almost 24 hour – dep on route, etc (e.g., downtown PDX = 24hrs). Paratransit service is req'd (listen to notes) If fixed route funding shrinks in future, low-frequency rider areas will shrink, hence more partnering with other partners.(see recording). Fixed ride service = req'd by ADA law to provide fixed paratransit service.
- f. In-service mtgs presentations – TriMet lift might be a good topic (e.g., SCP in-service)
- g.
- h.

- **SMART**, Kelsey Lewis, Program Mgr

- a. PPT
- b. Goes to salem , tualitin, cnaby(?)
- c. Dial of ride out of Wilsonville (S PDX)
- d. Options program – biking, walking, etc
- e. Shoulder pilot (no longer a pilot) – bad traffic, can use the shoulder of hwy to drive buses to keep on-time service, I5 btwn wilsonvill & tualitin. Makes a huge diff. small sections of both N& S bound

- f. Travel Training – work w/Ride Connection to more outreach programming to let people know about travel training. Helps people 1:1 on how to use fixed route service
- g. Walking school buses – safe routes to school so they walk as a group or bike to / from school to prevent gridlock . leader / adult w/kids
- h. Walk at lunch – encourage people to walk to store, get familiar with community, etc
- i. Master planning – involve community
- j. Transit ctr – put housing near transportation & other things so folks can stay closer in the community vs. drive. Building is right next to the transit ctr. It's also near schools parks. There will be a kick-off & include TriMet
- k. C/S ct r- small providers in CC – someone calls one number & they'll coordinate with other providers (e.g., if someone lost their phone). Support w/questions re other providers.
- l. Yard expansion – 3 battery / EV buses & going to be adding. Expansion ETA this fall
- m. Bus washing will be automated vs. people doing it
- n. Stop display proj done. 22 of these on most common routes
- o. CC TC route – currently the route is really long & takes a lot of transfers. Must be able to use shoulder since 205 gets so busy/slow. Can use when traffic is below 35. Based on width of the shoulder. ODOT will decide what's safe & what's not. Currently other transit systems can't use shoulder. Only SMART. Others might be able to do so. CC got a discretionary funds to bring SMART into more services. About 5 years in the making. CC, WA cnty, Ride Connection & TriMet worked together. Likely 30 min off peak, longer during peak times. Working w/ODOT for increased street sweeping on shoulders. Any addl vehicle damage? No.
- p. No discussion re adding more light rail. More eff to add more bus service. Light rail is inflexible – service issues arise & busses have to go get people. Can't move the rails.
- q.

- **Funding Updates**

- a. KB – prez budget recd proposed. Transit funding = increasing abou 2%. No concerns now but with state lawsuits re requirements re DEI, immigration, etc. may be against state laws, etc. so not sure about State funds.
- b. State wide Trans improvement funds – proposed 2.5% takes to .3% for STIF. Will go a long way
- c. \$2m for Americortp calling for closing of programs. Would end SCP, etc. will continue as is until final budget / decisions are recd.

- **Wrap up/Questions/Roundtable:**

- a. **Move to round table?** NCPRD is discontinuing transportation at the Milwaukie Community Center. No other Community Centers are impacted at this time.
- b.

- **Next Meeting:**

- a. Monday, September 8, 2025, 10:00am – 12:00pm (room to be scheduled)

6/8/24 – 6/8/25 Ride Data (across all accounts):

- 14,466 Rides
- 460 Unduplicated Riders
- 31.45 rides/rider

- 2.62 rides/mth – Round to 3 rides/mth

1/8/25 – 6/8/25 Ride Data (across all accounts):

- 6,658 Rides
- 322 Unduplicated Riders
- 20.68 rides/rider
- 4.14 rides/mth – Round to 4 rides/mth

YTD Ride Data (Paid Driver only):

- 3,452 Rides
- 274 Unduplicated Riders
- 12.60 rides/rider
- 2.10 rides/mth – Round to 2 rides /mth

So with the pilot it seems like setting 2 rides/mth (4 trips) cap would make sense and we can go from there. Any concerns with that approach?

- **Acronyms & Terminology Used During Today's Meeting:** (see the master Acronyms, Abbreviations & Terminology document for a full list)

[illegible]