



Linu Parappilly
Director of Technology Services

11/12/2026

BCC Agenda Item: _____

Board of County Commissioners
Clackamas County

Approval of a Board Order to Amend PO 37754 for Oracle PeopleSoft Technical Service Contract 21671895 and License Expansion for FY 26/27. Amendment Value is \$464,382.92; Total Agreement Value is \$1,233,584.84 for 1-year. Funding is through departmental allocations, which may include a small portion of budgeted County General Funds.

Previous Board Action/Review: Primary support contract 18891081 approved 09/17/26 – 20260917 VI.B.4
Performance Clackamas: Building a strong infrastructure. Build public trust through good government
Counsel Review: Amanda Keller
Procurement Review: Mike Faris
Contact Person: Andrea Morrill
Contact Phone: 503-722-6675

EXECUTIVE SUMMARY: The purpose of this amendment request is to add PeopleSoft Technical Service/Support Contract 21671895, a result of last year's expansion, and the license expansion that's due for FY 26/27; both of which support Finance and HR modules of PeopleSoft. These support services ensure that our staff have the resources they need to keep PeopleSoft systems operational. This is a 1-year term, with support dates covering from 09/30/2026 - 09/29/2027. Technical Support Services are governed by the terms and conditions of the original Oracle PeopleSoft agreement, US-PSFT-SLSA-12904429-30-SEP-1998. Approval of the board order will delegate authority to County Finance – Procurement to increase the total contract value of purchase order 37754 to \$1,233,584.84 for 1-year, to be paid quarterly in areas, for continuation of current technical support services.

RECOMMENDATION: Staff respectfully recommends the Board of County Commissioners approve the Board Order authorizing procurement to increase the total contract value of PO 37754 to Oracle America Inc. for continuation of PeopleSoft technical support services.

Respectfully submitted,

Linu Parappilly
Director of Technology Services

For Filing Use Only

**BEFORE THE BOARD OF COUNTY COMMISSIONERS
OF CLACKAMAS COUNTY, STATE OF OREGON**

In the Matter of Approving
Issuance of a Purchase Order for
PeopleSoft Licenses and Support
Services



Board Order No. _____

Page 1 of 2

Whereas, the Clackamas County Board of County Commissioners (the “Board”) has authority to sign all contracts and any amendments or renewals of the same;

Whereas, Clackamas County Department of Finance (“County Finance”) has used PeopleSoft USA, Inc. Enterprise Resource Planning and Human Resources Information Management software (“PeopleSoft Software”) since 1998;

Whereas, County Finance requires software licenses and support from Oracle America, Inc. to continue to use the PeopleSoft Software, further described in the Ordering Document attached and incorporated herein as Exhibit A (“Ordering Document”);

Whereas, Oracle America, Inc. utilizes an electronic invoicing system that requires a Purchase Order (“PO”);

Whereas, County Finance request authority to purchase the Peoplesoft Software licenses and support services by the issuance of a PO; and

Whereas, a PO is issued directly through the County Finance’s management software with no signature required or available;

NOW THEREFORE, the Clackamas County Board of County Commissioners orders as follows:

1. The requested purchase of PeopleSoft Software licenses and support services as described in the Ordering Documents in the amount of \$464,382.92 is hereby approved;
2. The Director of County Finance is hereby delegated limited authority to execute the Ordering Documents; and
3. County Finance is hereby delegated limited authority to issue a PO to purchase the aforementioned PeopleSoft Software licenses and maintenance services.

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**BEFORE THE BOARD OF COUNTY COMMISSIONERS
OF CLACKAMAS COUNTY, STATE OF OREGON**

In the Matter of Approving
Issuance of a Purchase Order for
PeopleSoft Licenses and Support
Services



Board Order No. _____
Page 2 of 2

DATED this ____ day of _____, 2026

BOARD OF COUNTY COMMISSIONERS

Chair

Recording Secretary

Exhibit A
Ordering Document



ORDERING DOCUMENT

Oracle America, Inc.
500 Oracle Parkway
Redwood Shores, CA
94065

Name	Clackamas County	Contact	Andrea Morrill
Address	150 Beaver Creek Road Suite 419 OREGON CITY OR 97045	Phone Number	971-380-1194
		Email Address	AMorrill@clackamas.us

Programs and Program-Related Service Offerings			
Item	Part Number	Description / License Type	Quantity
1.0	L11723	PeopleSoft Enterprise Asset Management for Public Sector - Annual Budget Perpetual	2256
1.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	
2.0	L11726	PeopleSoft Enterprise Accounts Payable for Public Sector - Annual Budget Perpetual	2256
2.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	
3.0	L11727	PeopleSoft Enterprise Accounts Receivable for Public Sector - Annual Budget Perpetual	2256
3.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	
4.0	L11733	PeopleSoft Enterprise Billing for Public Sector - Annual Budget Perpetual	2256
4.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	
5.0	L11915	PeopleSoft Enterprise General Ledger For Public Sector - Annual Budget Perpetual	2256
5.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	
6.0	L11958	PeopleSoft Enterprise Inventory for Public Sector - Annual Budget Perpetual	2256
6.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	
7.0	L12012	PeopleSoft Enterprise Project Costing for Public Sector - Annual Budget Perpetual	2256
7.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	
8.0	L12017	PeopleSoft Enterprise Purchasing for Public Sector - Annual Budget Perpetual	2256
8.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	

Fee Description	Net Fee
Program Fees	329,392.16
Program-Related Service Offering Fees	66,510.14
Total Fees	395,902.30

A. Agreement and Modifications to the Agreement

1. Agreement

a. Agreement: Software License and Services Agreement

Agreement Name: US-PSFT-SLSA-12904429-30-SEP-1998

This ordering document incorporates by reference the terms of the agreement specified above. Oracle America, Inc. is a successor in interest to PeopleSoft USA, Inc. and has assumed all rights and obligations of PeopleSoft USA, Inc. under the agreement. All references to "PeopleSoft USA, Inc." in the agreement specified above and this ordering document shall mean Oracle America, Inc. (hereinafter "Oracle"). The following defined and capitalized terms in the referenced agreement between you and Oracle shall have the same meaning as the stated terms in this ordering document: "Agreement" and "agreement"; "Licensee" and "you"/ "your"; "Software" and "program"; "Support Services" and "technical support"; "Documentation" and "program documentation"; "Third Party Software" and "third party programs"; "Schedule" and "ordering document"; and "Supportable Modules" and "supportable programs".

2. Master Agreement Modifications - for this order only

a. Technical Support Services

The following shall be added as new paragraphs at the end of Section 3.1 (Technical Support Services) of the Agreement:

"Technical support consists of Oracle's annual technical support services You may have ordered from Oracle or an authorized reseller for the Programs. If ordered, annual technical support (including first year and all subsequent years) is provided under Oracle's technical support policies in effect at the time the technical support services are provided. You agree to cooperate with Oracle and provide the access, resources, materials, personnel, information and consents that Oracle may require in order to perform the technical support services. The technical support policies are incorporated in this order and are subject to change at Oracle's discretion; however, Oracle policy changes will not result in a material reduction in the level of technical support services provided for supported Programs during the period for which fees for technical support have been paid. You should review the policies prior to entering into the order for the applicable technical support services. You may access the current version of the technical support policies at <http://oracle.com/contracts>.

If You decide to purchase technical support for any Program license within a license set, You are required to purchase technical support at the same level for all licenses within that license set. You may desupport a subset of licenses in a license set only if You agree to terminate that subset of licenses. The technical support fees for the remaining licenses will be priced in accordance with the technical support policies in effect at the time of termination. Oracle's license set definition is available in the current technical support policies. If You decide not to purchase technical support, You may not update any unsupported Program licenses with new versions of the Program."

B. General Terms

1. Summary of Fees

- a. Listed above is a summary of net fees due under this order. All fees on this order are in US Dollars.
- b. You have ordered Hardware and/or Programs and 335 days of technical support services.
- c. Technical support fees are invoiced Quarterly in Arrears.

2. Technical Support

a. Oracle Software Support acquired on this order may be renewed annually and, if You renew the same Oracle Software Support for the same number of licenses for the same Programs, for the first and second renewal years the fee for Oracle Software Support will not increase by more than 10% over the prior year's fees.

For the purposes of calculating the Oracle Software Support fees for the first and second renewal years, the prior year's fees for the first renewal year is based upon twelve months of technical support and is equal to 72,466.28 US Dollars. This contractual cap for technical support fees does not apply to services specifically excluded from cap protection in the Oracle Software Technical Support Policies.

3. Commencement Date

a. The "Commencement Date" refers to the date of shipment of tangible media or the effective date of this order if shipment of tangible media is not required.

4. Territory

a. The Program licenses included on this order are for use in the United States.

5. Delivery and Installation

a. Oracle has made available to You for electronic download at the electronic delivery web site located at the following Internet URL: <http://edelivery.oracle.com> the Programs listed in the Programs and Program-Related Service Offerings section of this order. Through the Internet URL, You can access and electronically download to Your location the latest production release as of the effective date of the applicable order of the software and related Program Documentation for each Program listed. Provided that You have continuously maintained technical support for the listed Programs, You may continue to download the Programs and related Program Documentation. Please be advised that not all Programs are available on all

hardware/operating system combinations. For the most recent Program availability please check the electronic delivery web site specified above. You acknowledge that Oracle is under no further delivery obligation with respect to Programs under the applicable order, electronic download or otherwise.

b. You are responsible for installation of the Programs unless the Programs have been pre-installed by Oracle on the Hardware You are purchasing under the order or unless You purchase installation services from Oracle for those Programs.

c. Notwithstanding anything to the contrary in the Master Agreement, Oracle has no delivery obligation under this order. You acknowledge that Oracle has delivered to Your location, 1 copy of the software media and 1 set of Program Documentation (in the form generally available) for each Program listed in the Program and Program-Related Service Offerings section above.

6. Effective Date

a. If accepting this order online, the effective date of this order is the date You submit the order. Otherwise, the effective date is the last signed date stated below.

7. Pricing Invoicing and Payment Obligation

a. In entering into payment obligations under this order, You agree and acknowledge that You have not relied on the future availability of any Program or updates. However, (a) if You order technical support, the preceding sentence does not relieve Oracle of its obligation to provide such technical support under the Master Agreement, if and when available, in accordance with Oracle's then current technical support policies, and (b) the preceding sentence does not change the rights granted to You under this order and the Master Agreement.

b. Program fees are invoiced as of the Commencement Date for the Programs.

c. Program-related Service Offering fees are invoiced in advance of the Program-related Service Offering performance. The period of performance for all Program-related Service Offerings is effective upon the Commencement Date.

d. You understand that You may receive multiple invoices for the products and/or Service Offerings You ordered. Invoices will be submitted to You pursuant to Oracle's Invoicing Standards Policy, which may be accessed at <http://oracle.com/contracts>.

8. Fees

a. Once placed, Your order shall be non-cancelable and the sums paid nonrefundable, except as provided in the Master Agreement.

9. Order of Precedence

a. In the event of inconsistencies between the terms contained in this order and the Master Agreement, this order shall take precedence. This order will control over the terms contained in any purchase order.

10. Definitions and Rules

a. This order incorporates by reference the terms of the Oracle License Definitions and Rules Booklet v091526 which may be viewed at <http://www.oracle.com/contracts>. To fully understand Your order, You need to review the applicable metric definitions, term designation and rules.

11. Offer Validity

a. This order is valid through 13-Nov-2026, and shall become binding upon execution by You and acceptance by Oracle.

12. Segmentation

The purchase of any products (i.e., hardware (including integrated software and operating system) and programs) and related Service Offerings or other Service Offerings are all separate offers and separate from any other order for any products and related Service Offerings or other Service Offerings You may receive or have received from Oracle. You understand that You may purchase any products and related Service Offerings or other Service Offerings independently of any other products or Service Offerings. Your obligation to pay for (a) any products and related Service Offerings is not contingent on performance of any other Service Offerings or delivery of any other products or (b) other Service Offerings is not contingent on delivery of any products or performance of any additional/other Service Offerings. You acknowledge that You have entered into the purchase without reliance on any financing or leasing arrangement with Oracle or its affiliate.

13. Trial Programs

You may order trial Programs, or Oracle may include additional Programs with Your order which You may use for trial, non-production purposes only. You may not use the trial Programs to provide or attend third party training on the content and/or functionality of the Programs. You have 30 days from the Commencement Date to evaluate these Programs. To use any of these Programs after the 30 day trial period, You must obtain a license for such Programs from Oracle or an authorized reseller. If You decide not to obtain a license for any Program after the 30 day trial period, You will cease using and promptly delete any such Programs from Your computer systems. Programs licensed for trial purposes are provided "as is" and Oracle does not provide technical support or offer any warranties for these Programs.

14. Source Code

Oracle may deliver source code as part of its standard delivery for particular Programs, operating system or integrated software; all source code delivered by Oracle is subject to the terms of the Master Agreement, the applicable order and the applicable Program Documentation.

C. Other

1. Order Placed Pursuant to Expansion Pricing

The Program licenses listed in the Program and Program-Related Service Offerings table above with the license types Annual Budget Perpetual are ordered and subject to the applicable fees and terms of the order between You and Oracle dated 30-Sep-1998. As of the effective date of this order, Your actual Annual Budget Perpetual is greater than or equal to 987,000,000. The Summary table below lists the Program licenses acquired prior to the effective date of this order, the Program licenses acquired under this order and the total number of Program licenses acquired to date.

Summary

Program Description	License Type	Number of Program Licenses Acquired Prior to the Effective Date of this Order	Number of Program Licenses Acquired under this Order	Total Number of Program Licenses Acquired to Date (Under this and Other Orders)
PeopleSoft Enterprise Asset Management for Public Sector PeopleSoft Enterprise Accounts Payable for Public Sector PeopleSoft Enterprise Accounts Receivable for Public Sector PeopleSoft Enterprise Billing for Public Sector PeopleSoft Enterprise General Ledger For Public Sector PeopleSoft Enterprise Inventory for Public Sector PeopleSoft Enterprise Project Costing for Public Sector PeopleSoft Enterprise Purchasing for Public Sector	Annual Budget Perpetual	987,000,000	225,600,000	1,212,600,000

2. Quantity Clarification

For items 1.0 to 8.0 in this order, the quantity listed is per 100,000. For example, an item with a quantity listed of "2" is equal to 200,000 and an item with a quantity listed of "195" is equal to 19.5 million.

3. Governing Law; Venue.

This agreement and order are governed by the substantive and procedural laws of the State of Oregon. You agree to submit to the exclusive jurisdiction of, and venue in, the Circuit Court for Clackamas County, Oregon or the United States District Court for the District of Oregon for federal claims in any dispute arising out of or relating to this agreement or order.

Clackamas County		Oracle America, Inc.	
Signature	_____	Signature	_____
Name	_____	Name	_____
Title	_____	Title	_____
Signature Date	_____	Signature Date	_____

BILL TO / SHIP TO INFORMATION

Bill To		Ship To	
Customer Name	Clackamas County	Customer Name	Clackamas County
Customer Address	150 Beavercreek Road Suite 419 OREGON CITY OR 97045	Customer Address	150 Beavercreek Road Suite 419 OREGON CITY OR 97045
Contact Name	Andrea Morrill	Contact Name	Andrea Morrill
Contact Phone	971-380-1194	Contact Phone	971-380-1194
Contact Email	AMorrill@clackamas.us	Contact Email	AMorrill@clackamas.us



Technical Support Services Renewal Order

General Information

Customer: Clackamas County
Support Service Number: 21671895
Offer Expires: 7-Oct-26

Oracle: Oracle America, Inc.
Oracle Contact Information:
Brenda Mailloux

Email: brenda.mailloux@oracle.com
[Chat on My Support Renewals](#)
[Click to find answers and get help](#)

Online Renewals can be viewed and accepted on [My Support Renewals](#)

Customer Quote To	Customer Bill To
Casi Potter	Casi Potter
Clackamas County	Clackamas County
150 Beaver creek Road	150 Beaver creek Road
Suite 419	Suite 419
OREGON CITY	OREGON CITY
OR 97045	OR 97045
United States	United States
cpotter@clackamas.us	cpotter@clackamas.us

"You" and "Your" as used in this renewal order, refer to the Customer listed above.

Please ensure the Quote To and Bill To details above are correct, especially the email addresses, as Oracle will usually deliver communications, including Your invoice, to the respective email address.

Service Details

Program Technical Support Services

Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Accounts Payable For The Public Sector - Reported Budget Perpetual	14487131	1974	REPORTED BUDGET	FULL USE	30-Sep-26	29-Sep-27	6,755.35
PeopleSoft Enterprise Accounts Receivables - Reported Budget Perpetual	14487131	1974	REPORTED BUDGET	FULL USE	30-Sep-26	29-Sep-27	8,682.00
PeopleSoft Enterprise Asset Management For Public Sector - Reported Budget Perpetual	14487131	1974	REPORTED BUDGET	FULL USE	30-Sep-26	29-Sep-27	5,788.00
PeopleSoft Enterprise Billing For Public Sector - Reported Budget Perpetual	14487131	1974	REPORTED BUDGET	FULL USE	30-Sep-26	29-Sep-27	6,755.35
PeopleSoft Enterprise General Ledger For The Public Sector- Reported Budget Perpetual	14487131	1974	REPORTED BUDGET	FULL USE	30-Sep-26	29-Sep-27	9,641.31
PeopleSoft Enterprise Inventory For Public Sector - Reported Budget Perpetual	14487131	1974	REPORTED BUDGET	FULL USE	30-Sep-26	29-Sep-27	10,608.65
PeopleSoft Enterprise Project Costing For Public Sector - Reported Budget Perpetual	14487131	1974	REPORTED BUDGET	FULL USE	30-Sep-26	29-Sep-27	9,641.31
PeopleSoft Enterprise Purchasing For Public Sector - Reported Budget Perpetual	14487131	1974	REPORTED BUDGET	FULL USE	30-Sep-26	29-Sep-27	10,608.65

Program Technical Support Fees: USD 68,480.62

Total Price: USD 68,480.62

Excluding applicable tax

Notes

If Oracle accepts Your renewal order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this renewal order will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").

If any of the fields listed in the Service Details table above are blank, then such fields do not apply to Your renewal.

Technical Support Services Terms

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, Clackamas County represents that Customer has authorized Clackamas County to execute this renewal order on the Customer's behalf and to bind the Customer to the terms contained in this renewal order. Clackamas County agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. Clackamas County agrees to advise Customer of the terms of this renewal order as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this renewal order; and b) any failure of Clackamas County to make timely payment per the terms of this renewal order shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this renewal order.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid, or for U.S. federal and public sector entities, the period for which services have been ordered. You should review the technical support policies prior to entering into this renewal order.

The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

Regarding the inclusion of DFARS 252.204-7012, the parties agree that DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), does not apply to the Commercial Off the Shelf (COTS) licenses or hardware, and does not apply to the associated technical support because Oracle will not process, collect, develop, receive, transmit, use, or store "covered defense information" on "covered contractor information systems" as defined in DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), in performance of the associated technical support services ordered under this renewal quote, and the Government agrees that it will not provide "covered defense information" to Oracle in performance of the associated technical support services..

The technical support services renewed under this renewal order are governed by the terms and conditions of the US-PS-TSSA-FEC-80173842 ("agreement"). Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

This renewal order incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this renewal order and the agreement, this renewal order shall take precedence.

Renewal Processing Details

Your renewal order is subject to Oracle's acceptance. Your renewal is considered complete when You provide Oracle with payment details for the renewal as detailed below or an executed Oracle Financing contract. Once completed, Your renewal cannot be cancelled and Your payment is nonrefundable, except as provided in the agreement. Oracle will issue an invoice to You upon receipt of a purchase order or a form of payment acceptable to Oracle.

If You are U.S. federal government or public sector entity, Oracle will issue You an invoice quarterly in arrears after the services are performed.

Unless you are an U.S. federal government entity, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If Clackamas County is a tax exempt organization and is not an U.S. federal government entity, a copy of Clackamas County's tax exemption certificate must be submitted with Clackamas County's purchase order, credit card, or other acceptable form of payment.

Technical Support fees are invoiced Quarterly in Arrears. All fees payable to Oracle are due within 30 NET from date of invoice.

You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income. If Clackamas County is a tax exempt organization, a copy of Clackamas County's tax exemption certificate must be submitted with Clackamas County's purchase order, check, credit card or other acceptable form of payment.

Payment Details

Purchase Order

If You are submitting a purchase order for the payment of the renewal of the technical support services on this renewal order, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: 21671895
- Total Price: USD 68,480.62 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, Clackamas County agrees that the terms of this renewal order and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered under this renewal order.

Please contact Oracle per the General Information section above to issue Your purchase order.

Credit Card

If You wish to use a credit card to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process credit card transactions of USD \$100,000 or greater or transactions that are not in USD.

PayPal

If You wish to use PayPal to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process PayPal transactions of USD \$100,000 or greater or transactions that are not in USD.

eCheck

If You wish to use eCheck to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process eCheck transactions that are not in USD.

Check

If You are submitting a check for the payment of the renewal of the technical support services on this renewal order, the check must include the following information:

- Support Service Number: 21671895
- Total Price: USD 68,480.62 (excluding applicable tax)
- Local Tax, if applicable

In issuing a check, Clackamas County agrees that only the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the check shall apply.

Checks for technical support services ordered under this renewal order should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc
PO Box 884471
Los Angeles, CA 90088-4471

All Other States:

Oracle America, Inc
PO Box 203448
Dallas, TX 75320-3448

Payment Confirmation

If You cannot pay using any of the payment methods described above, please complete this payment confirmation and submit it to Oracle. Please initial the following statement that best applies to You.

- ☐ Clackamas County does not issue purchase orders.
☐ Clackamas County does not require a purchase order for the services ordered hereto.

Clackamas County certifies that the information provided above is accurate and complies with Clackamas County's business practices in entering into this renewal order, including obtaining all necessary approvals to release the funds for this renewal. In issuing this payment confirmation, Clackamas County agrees that the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the payment confirmation shall apply.

The signature below affirms Clackamas County's commitment to pay for the services ordered in accordance with the terms of this renewal order.

Clackamas County

Authorized Signature

Name

Title

Signature Date



Please contact Oracle per the General Information section above to issue Your Payment Confirmation.



Technical Support Services Renewal Order

General Information

Customer: Clackamas County
Support Service Number: 21671895
Offer Expires: 7-Oct-26

Oracle: Oracle America, Inc.
Oracle Contact Information:
Brenda Mailloux

Email: brenda.mailloux@oracle.com
[Chat on My Support Renewals](#)
[Click to find answers and get help](#)

Online Renewals can be viewed and accepted on [My Support Renewals](#)

Customer Quote To	Customer Bill To
Casi Potter	Casi Potter
Clackamas County	Clackamas County
150 Beaver creek Road	150 Beaver creek Road
Suite 419	Suite 419
OREGON CITY	OREGON CITY
OR 97045	OR 97045
United States	United States
cpotter@clackamas.us	cpotter@clackamas.us

"You" and "Your" as used in this renewal order, refer to the Customer listed above.

Please ensure the Quote To and Bill To details above are correct, especially the email addresses, as Oracle will usually deliver communications, including Your invoice, to the respective email address.

Service Details

Program Technical Support Services

Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise Accounts Payable For The Public Sector - Reported Budget Perpetual	14487131	1974	REPORTED BUDGET	FULL USE	30-Sep-26	29-Sep-27	6,755.35
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Program Technical Support Fees: USD 68,480.62

Total Price: USD 68,480.62

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Notes

If Oracle accepts Your renewal order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this renewal order will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").

If any of the fields listed in the Service Details table above are blank, then such fields do not apply to Your renewal.

Technical Support Services Terms

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, Clackamas County represents that Customer has authorized Clackamas County to execute this renewal order on the Customer's behalf and to bind the Customer to the terms contained in this renewal order. Clackamas County agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. Clackamas County agrees to advise Customer of the terms of this renewal order as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this renewal order; and b) any failure of Clackamas County to make timely payment per the terms of this renewal order shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this renewal order.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid, or for U.S. federal and public sector entities, the period for which services have been ordered. You should review the technical support policies prior to entering into this renewal order.

The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

Regarding the inclusion of DFARS 252.204-7012, the parties agree that DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), does not apply to the Commercial Off the Shelf (COTS) licenses or hardware, and does not apply to the associated technical support because Oracle will not process, collect, develop, receive, transmit, use, or store "covered defense information" on "covered contractor information systems" as defined in DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), in performance of the associated technical support services ordered under this renewal quote, and the Government agrees that it will not provide "covered defense information" to Oracle in performance of the associated technical support services..

The technical support services renewed under this renewal order are governed by the terms and conditions of the US-PS-TSSA-FEC-80173842 ("agreement"). Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

This renewal order incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this renewal order and the agreement, this renewal order shall take precedence.

Renewal Processing Details

Your renewal order is subject to Oracle's acceptance. Your renewal is considered complete when You provide Oracle with payment details for the renewal as detailed below or an executed Oracle Financing contract. Once completed, Your renewal cannot be cancelled and Your payment is nonrefundable, except as provided in the agreement. Oracle will issue an invoice to You upon receipt of a purchase order or a form of payment acceptable to Oracle.

If You are U.S. federal government or public sector entity, Oracle will issue You an invoice quarterly in arrears after the services are performed.

Unless you are an U.S. federal government entity, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If Clackamas County is a tax exempt organization and is not an U.S. federal government entity, a copy of Clackamas County's tax exemption certificate must be submitted with Clackamas County's purchase order, credit card, or other acceptable form of payment.

Technical Support fees are invoiced Quarterly in Arrears. All fees payable to Oracle are due within 30 NET from date of invoice.

You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income. If Clackamas County is a tax exempt organization, a copy of Clackamas County's tax exemption certificate must be submitted with Clackamas County's purchase order, check, credit card or other acceptable form of payment.

Payment Details

Purchase Order

If You are submitting a purchase order for the payment of the renewal of the technical support services on this renewal order, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: 21671895
- Total Price: USD 68,480.62 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, Clackamas County agrees that the terms of this renewal order and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered under this renewal order.

Please contact Oracle per the General Information section above to issue Your purchase order.

Credit Card

If You wish to use a credit card to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process credit card transactions of USD \$100,000 or greater or transactions that are not in USD.

PayPal

If You wish to use PayPal to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process PayPal transactions of USD \$100,000 or greater or transactions that are not in USD.

eCheck

If You wish to use eCheck to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process eCheck transactions that are not in USD.

Check

If You are submitting a check for the payment of the renewal of the technical support services on this renewal order, the check must include the following information:

- Support Service Number: 21671895
- Total Price: USD 68,480.62 (excluding applicable tax)
- Local Tax, if applicable

In issuing a check, Clackamas County agrees that only the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the check shall apply.

Checks for technical support services ordered under this renewal order should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc
PO Box 884471
Los Angeles, CA 90088-4471

All Other States:

Oracle America, Inc
PO Box 203448
Dallas, TX 75320-3448

Payment Confirmation

If You cannot pay using any of the payment methods described above, please complete this payment confirmation and submit it to Oracle. Please initial the following statement that best applies to You.

____ Clackamas County does not issue purchase orders.

____ Clackamas County does not require a purchase order for the services ordered hereto.

Clackamas County certifies that the information provided above is accurate and complies with Clackamas County's business practices in entering into this renewal order, including obtaining all necessary approvals to release the funds for this renewal. In issuing this payment confirmation, Clackamas County agrees that the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the payment confirmation shall apply.

The signature below affirms Clackamas County's commitment to pay for the services ordered in accordance with the terms of this renewal order.

Clackamas County

Authorized Signature

Name

Title

Signature Date



Please contact Oracle per the General Information section above to issue Your Payment Confirmation.



ORDERING DOCUMENT

Oracle America, Inc.
500 Oracle Parkway
Redwood Shores, CA
94065

Name	Clackamas County	Contact	Andrea Morrill
Address	150 Beaver Creek Road Suite 419 OREGON CITY OR 97045	Phone Number	971-380-1194
		Email Address	AMorrill@clackamas.us

Programs and Program-Related Service Offerings			
Item	Part Number	Description / License Type	Quantity
1.0	L11723	PeopleSoft Enterprise Asset Management for Public Sector - Annual Budget Perpetual	2256
1.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	
2.0	L11726	PeopleSoft Enterprise Accounts Payable for Public Sector - Annual Budget Perpetual	2256
2.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	
3.0	L11727	PeopleSoft Enterprise Accounts Receivable for Public Sector - Annual Budget Perpetual	2256
3.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	
4.0	L11733	PeopleSoft Enterprise Billing for Public Sector - Annual Budget Perpetual	2256
4.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	
5.0	L11915	PeopleSoft Enterprise General Ledger For Public Sector - Annual Budget Perpetual	2256
5.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	
6.0	L11958	PeopleSoft Enterprise Inventory for Public Sector - Annual Budget Perpetual	2256
6.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	
7.0	L12012	PeopleSoft Enterprise Project Costing for Public Sector - Annual Budget Perpetual	2256
7.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	
8.0	L12017	PeopleSoft Enterprise Purchasing for Public Sector - Annual Budget Perpetual	2256
8.1		Software Update License & Support 30-Oct-2026 - 29-Sep-2027	

Fee Description	Net Fee
Program Fees	329,392.16
Program-Related Service Offering Fees	66,510.14
Total Fees	395,902.30

A. Agreement and Modifications to the Agreement

1. Agreement

a. Agreement: Software License and Services Agreement

Agreement Name: US-PSFT-SLSA-12904429-30-SEP-1998

This ordering document incorporates by reference the terms of the agreement specified above. Oracle America, Inc. is a successor in interest to PeopleSoft USA, Inc. and has assumed all rights and obligations of PeopleSoft USA, Inc. under the agreement. All references to "PeopleSoft USA, Inc." in the agreement specified above and this ordering document shall mean Oracle America, Inc. (hereinafter "Oracle"). The following defined and capitalized terms in the referenced agreement between you and Oracle shall have the same meaning as the stated terms in this ordering document: "Agreement" and "agreement"; "Licensee" and "you"/ "your"; "Software" and "program"; "Support Services" and "technical support"; "Documentation" and "program documentation"; "Third Party Software" and "third party programs"; "Schedule" and "ordering document"; and "Supportable Modules" and "supportable programs".

2. Master Agreement Modifications - for this order only

a. Technical Support Services

The following shall be added as new paragraphs at the end of Section 3.1 (Technical Support Services) of the Agreement:

"Technical support consists of Oracle's annual technical support services You may have ordered from Oracle or an authorized reseller for the Programs. If ordered, annual technical support (including first year and all subsequent years) is provided under Oracle's technical support policies in effect at the time the technical support services are provided. You agree to cooperate with Oracle and provide the access, resources, materials, personnel, information and consents that Oracle may require in order to perform the technical support services. The technical support policies are incorporated in this order and are subject to change at Oracle's discretion; however, Oracle policy changes will not result in a material reduction in the level of technical support services provided for supported Programs during the period for which fees for technical support have been paid. You should review the policies prior to entering into the order for the applicable technical support services. You may access the current version of the technical support policies at <http://oracle.com/contracts>.

If You decide to purchase technical support for any Program license within a license set, You are required to purchase technical support at the same level for all licenses within that license set. You may desupport a subset of licenses in a license set only if You agree to terminate that subset of licenses. The technical support fees for the remaining licenses will be priced in accordance with the technical support policies in effect at the time of termination. Oracle's license set definition is available in the current technical support policies. If You decide not to purchase technical support, You may not update any unsupported Program licenses with new versions of the Program."

B. General Terms

1. Summary of Fees

- a. Listed above is a summary of net fees due under this order. All fees on this order are in US Dollars.
- b. You have ordered Hardware and/or Programs and 335 days of technical support services.
- c. Technical support fees are invoiced Quarterly in Arrears.

2. Technical Support

a. Oracle Software Support acquired on this order may be renewed annually and, if You renew the same Oracle Software Support for the same number of licenses for the same Programs, for the first and second renewal years the fee for Oracle Software Support will not increase by more than 10% over the prior year's fees.

For the purposes of calculating the Oracle Software Support fees for the first and second renewal years, the prior year's fees for the first renewal year is based upon twelve months of technical support and is equal to 72,466.28 US Dollars. This contractual cap for technical support fees does not apply to services specifically excluded from cap protection in the Oracle Software Technical Support Policies.

3. Commencement Date

a. The "Commencement Date" refers to the date of shipment of tangible media or the effective date of this order if shipment of tangible media is not required.

4. Territory

a. The Program licenses included on this order are for use in the United States.

5. Delivery and Installation

a. Oracle has made available to You for electronic download at the electronic delivery web site located at the following Internet URL: <http://edelivery.oracle.com> the Programs listed in the Programs and Program-Related Service Offerings section of this order. Through the Internet URL, You can access and electronically download to Your location the latest production release as of the effective date of the applicable order of the software and related Program Documentation for each Program listed. Provided that You have continuously maintained technical support for the listed Programs, You may continue to download the Programs and related Program Documentation. Please be advised that not all Programs are available on all

hardware/operating system combinations. For the most recent Program availability please check the electronic delivery web site specified above. You acknowledge that Oracle is under no further delivery obligation with respect to Programs under the applicable order, electronic download or otherwise.

b. You are responsible for installation of the Programs unless the Programs have been pre-installed by Oracle on the Hardware You are purchasing under the order or unless You purchase installation services from Oracle for those Programs.

c. Notwithstanding anything to the contrary in the Master Agreement, Oracle has no delivery obligation under this order. You acknowledge that Oracle has delivered to Your location, 1 copy of the software media and 1 set of Program Documentation (in the form generally available) for each Program listed in the Program and Program-Related Service Offerings section above.

6. Effective Date

a. If accepting this order online, the effective date of this order is the date You submit the order. Otherwise, the effective date is the last signed date stated below.

7. Pricing Invoicing and Payment Obligation

a. In entering into payment obligations under this order, You agree and acknowledge that You have not relied on the future availability of any Program or updates. However, (a) if You order technical support, the preceding sentence does not relieve Oracle of its obligation to provide such technical support under the Master Agreement, if and when available, in accordance with Oracle's then current technical support policies, and (b) the preceding sentence does not change the rights granted to You under this order and the Master Agreement.

b. Program fees are invoiced as of the Commencement Date for the Programs.

c. Program-related Service Offering fees are invoiced in advance of the Program-related Service Offering performance. The period of performance for all Program-related Service Offerings is effective upon the Commencement Date.

d. You understand that You may receive multiple invoices for the products and/or Service Offerings You ordered. Invoices will be submitted to You pursuant to Oracle's Invoicing Standards Policy, which may be accessed at <http://oracle.com/contracts>.

8. Fees

a. Once placed, Your order shall be non-cancelable and the sums paid nonrefundable, except as provided in the Master Agreement.

9. Order of Precedence

a. In the event of inconsistencies between the terms contained in this order and the Master Agreement, this order shall take precedence. This order will control over the terms contained in any purchase order.

10. Definitions and Rules

a. This order incorporates by reference the terms of the Oracle License Definitions and Rules Booklet v091526 which may be viewed at <http://www.oracle.com/contracts>. To fully understand Your order, You need to review the applicable metric definitions, term designation and rules.

11. Offer Validity

a. This order is valid through 13-Nov-2026, and shall become binding upon execution by You and acceptance by Oracle.

12. Segmentation

The purchase of any products (i.e., hardware (including integrated software and operating system) and programs) and related Service Offerings or other Service Offerings are all separate offers and separate from any other order for any products and related Service Offerings or other Service Offerings You may receive or have received from Oracle. You understand that You may purchase any products and related Service Offerings or other Service Offerings independently of any other products or Service Offerings. Your obligation to pay for (a) any products and related Service Offerings is not contingent on performance of any other Service Offerings or delivery of any other products or (b) other Service Offerings is not contingent on delivery of any products or performance of any additional/other Service Offerings. You acknowledge that You have entered into the purchase without reliance on any financing or leasing arrangement with Oracle or its affiliate.

13. Trial Programs

You may order trial Programs, or Oracle may include additional Programs with Your order which You may use for trial, non-production purposes only. You may not use the trial Programs to provide or attend third party training on the content and/or functionality of the Programs. You have 30 days from the Commencement Date to evaluate these Programs. To use any of these Programs after the 30 day trial period, You must obtain a license for such Programs from Oracle or an authorized reseller. If You decide not to obtain a license for any Program after the 30 day trial period, You will cease using and promptly delete any such Programs from Your computer systems. Programs licensed for trial purposes are provided "as is" and Oracle does not provide technical support or offer any warranties for these Programs.

14. Source Code

Oracle may deliver source code as part of its standard delivery for particular Programs, operating system or integrated software; all source code delivered by Oracle is subject to the terms of the Master Agreement, the applicable order and the applicable Program Documentation.

C. Other

1. Order Placed Pursuant to Expansion Pricing

The Program licenses listed in the Program and Program-Related Service Offerings table above with the license types Annual Budget Perpetual are ordered and subject to the applicable fees and terms of the order between You and Oracle dated 30-Sep-1998. As of the effective date of this order, Your actual Annual Budget Perpetual is greater than or equal to 987,000,000. The Summary table below lists the Program licenses acquired prior to the effective date of this order, the Program licenses acquired under this order and the total number of Program licenses acquired to date.

Summary

Program Description	License Type	Number of Program Licenses Acquired Prior to the Effective Date of this Order	Number of Program Licenses Acquired under this Order	Total Number of Program Licenses Acquired to Date (Under this and Other Orders)
PeopleSoft Enterprise Asset Management for Public Sector PeopleSoft Enterprise Accounts Payable for Public Sector PeopleSoft Enterprise Accounts Receivable for Public Sector PeopleSoft Enterprise Billing for Public Sector PeopleSoft Enterprise General Ledger For Public Sector PeopleSoft Enterprise Inventory for Public Sector PeopleSoft Enterprise Project Costing for Public Sector PeopleSoft Enterprise Purchasing for Public Sector	Annual Budget Perpetual	987,000,000	225,600,000	1,212,600,000

2. Quantity Clarification

For items 1.0 to 8.0 in this order, the quantity listed is per 100,000. For example, an item with a quantity listed of "2" is equal to 200,000 and an item with a quantity listed of "195" is equal to 19.5 million.

3. Governing Law; Venue.

This agreement and order are governed by the substantive and procedural laws of the State of Oregon. You agree to submit to the exclusive jurisdiction of, and venue in, the Circuit Court for Clackamas County, Oregon or the United States District Court for the District of Oregon for federal claims in any dispute arising out of or relating to this agreement or order.

Clackamas County		Oracle America, Inc.	
Signature	_____	Signature	_____
Name	_____	Name	_____
Title	_____	Title	_____
Signature Date	_____	Signature Date	_____

BILL TO / SHIP TO INFORMATION

Bill To		Ship To	
Customer Name	Clackamas County	Customer Name	Clackamas County
Customer Address	150 Beavercreek Road Suite 419 OREGON CITY OR 97045	Customer Address	150 Beavercreek Road Suite 419 OREGON CITY OR 97045
Contact Name	Andrea Morrill	Contact Name	Andrea Morrill
Contact Phone	971-380-1194	Contact Phone	971-380-1194
Contact Email	AMorrill@clackamas.us	Contact Email	AMorrill@clackamas.us