SUPPORTIVE HOUSING SERVICES
QUARTERLY REPORT

SUBMITTED BY (COUNTY): CLACKAMAS
FISCAL YEAR: 2025-2026
QUARTER: Q4

	Q1	Q2	Q3	Q4
Report Due	Nov 15	Feb 15	May 15	Aug 15
Reporting Period	Jul 1 – Sep 30	Oct 1 – Dec 31	Jan 1 – Mar 31	Apr 1 – Jun 30

Please do not change the formatting of margins, fonts, alignment, or section titles.

	Permanent Supportive Housing *(Households)*	**Rapid Re-Housing** *(Households)*	**Housing with Services** *(Households)*	**Prevention** *(Households)*	**Shelter Units**
YTD Progress [1]	91	293	127	1,948	246
Goal	20	200	40	1,500	230
SHS Year 1 to Current Date	1,202	675	127	5,283	246

Section 1. Progress narrative

Executive Summary

Home: a place to sleep safely, dwell peacefully, build a life. As Q4 of FY 25-26 of Supportive Housing Services programming draws to a close, we reflect on the region's compassionate investment in bringing people home. Since implementing the SHS measure in 2021, 1,877 Clackamas County households who faced homelessness have been placed into permanent housing. Another 5,283 evictions in our county have been prevented, stopping homelessness before it starts for thousands of families.

[1] ***The data received each quarter may be slightly different than the revised and most up-to-date information received in the Annual Report. Data from the Annual Report will be used for final year-end figures.***

Midway through the SHS Measure, Clackamas County's homeless services system of care is maturing. All FY 25-26 goals in the county's Annual Work Plan were met or surpassed: 127 households have enrolled in Housing 4 Success, an economic empowerment program to assist families in becoming financially self-sufficient; 293 households have been placed in rapid rehousing programs; Clackamas County is sustaining 246 shelter units, which have served 1,475 people this year; and over 1,000 homeless households have engaged with the coordinated outreach team this fiscal year. Rather than resting on these achievements, the county is partnering with Metro and the Regional Policy and Oversight Committee to set new, more ambitious targets for the years ahead. This report highlights three areas of progress this quarter: health and housing system integration, the grand opening of the Vuela affordable housing community, and major milestones for the region's HMIS replacement initiative.

Health-Housing Integration

Our Local Implementation Plan affirmed a commitment to align health and behavioral health services with SHS programs. Housing and health systems have historically operated separately, but there is growing recognition that health and housing are deeply intertwined. Across the community engagement sessions that shaped the county's Local Implementation Plan, lack of behavioral health services was consistently identified as the most common gap in homeless services. Fulfilling our annual work plan commitment to do so, Clackamas County has invested more than $6M over multiple years in health and housing system integration through the Behavioral Health Retention Team, Medical Respite, Population-Specific Housing Liaisons, Health-Related Social Needs benefit navigation and administration, Behavioral Health Case Managers, and the Community Paramedic program.

Behavioral Health Retention Team, $1.3M over 2 years

Stood up this fiscal year, the Behavioral Health Retention Team fortifies housing stabilization support for individuals with behavioral health needs living in permanent supportive housing. The Behavioral Health Retention Team comprises two Mental Health Services Coordinators and one Peer Support Specialist. They conduct in-person and phone visits, providing intensive supports and connecting participants to appropriate resources. The team also builds relationships with providers of mental health and substance use services, supports de-escalation in the moment and connects with the county's Crisis and Support Line as needed, participates in health-housing case conferencing to coordinate care for participants with behavioral health needs, and provides technical support to providers on behavioral health care navigation and coordination. The peer support specialist augments the team with emotional support, proactive outreach and engagement, and system navigation.

Medical Respite, $2M planned over multiple years, one-time investment

After hospitalization, people experiencing homelessness too often encounter barriers to healthy recovery as they navigate recuperation without housing stability or a safe, sanitary place to heal. Medical respite provides a safe, stepped-down level of care upon discharge, improving health outcomes, greater service connectivity, and cost savings for hospitals. Clackamas County partnered with National Institute for Medical Respite Care and Kaiser Permanente Northwest to develop a best practice model, as well as local hospitals (including Kaiser, Providence, and the Care Oregon network) to identify urgent medical respite needs in our community.

The county's Housing and Community Development Division and its partners are finalizing a contract to fully stand up the community's first medical respite program, with plans for ADA-accessible rooms, nursing and attendant care, meal provision, and person-centered planning.

Housing Liaisons, $1.1M over 2 years

Housing Liaisons are providing a key integration of housing and disability services in Clackamas County. Embedded in the Behavioral Health Division, the Social Services Division, and the county's Aging and Disability Resource Connection program, the liaisons provide critical housing support for people with intellectual and developmental disabilities who are already working with county services. In FY 25-26, Housing Liaisons served 50 households through eviction prevention and rapid rehousing.

Health Related Social Needs Rent Assistance, $850k in FY 25-26

Under the Medicaid 1115 Demonstration Waiver, Oregon Health Plan/ Medicaid recipients at risk of homelessness can access health-related social needs (HRSN) benefits to pay for housing support. To assist with the volume of referrals Coordinated Care Organizations receive, Clackamas County is holding monthly HRSN provider meetings to share best practices, rule changes, and technical assistance, as well as directly assisting with applications, ensuring referral pathways through coordinated entry, and partnering with the county's Social Services Division to administer HRSN benefits. In FY 25-26, the Health & Housing Integration team engaged 270 households, 110 of whom completed HRSN rent and utility assistance applications. Through the end of the fiscal year, Social Services administered the HRSN benefit for 91 households.

Behavioral Health Case Managers, $680k in FY 25-26

Behavioral Health Case Managers support individuals experiencing homelessness or housing instability who need elevated behavioral and mental health support to obtain and maintain permanent housing. As part of the Life Enhancement Team in the county's Health Centers, the case managers work alongside employment and education support and are integrated with the Community Support Team for access to therapists, generalist case managers, peer support specialists, and psychiatric providers for medication management. Behavioral Health Case Managers serve participants across multiple teams at four clinic locations in the county—Oregon City, Milwaukie, Sandy, and Happy Valley—providing housing navigation, eviction prevention, lease and landlord support, help securing income and employment, life skills training, and suicide prevention, all on an insurance-blind basis reflecting their commitment to health care for all.

Behavioral Health Case managers currently support 59 households, with thirteen additional clients awaiting assignment. They work with a range of clients, from those experiencing chronic and unsheltered homelessness to clients needing to escape abusive situations, gain income, and restart careers. Of the 27 new referrals in this fiscal year, outcomes included 1 household placed in shelter, 10 households who received homelessness prevention services, 9 households placed in permanent housing, and 23 households connected to supportive services.

Community Paramedic, $400k over 2 years

The Community Paramedic Program provided low-barrier, trauma-informed field care and cross-system navigation to 380 people in FY 25-26, functioning as a field-based healthcare bridge that identifies unmet needs, stabilizes immediate risks, and connects resources. Highlights of the fiscal year include 220 transportation supports, 26 emergency transports avoiding costlier ambulance use, 180 wound care encounters, and 60 phones distributed for medical communication and other critical needs. This fiscal year the Community Paramedic dedicated over 100 hours to seven pregnant and post-natal participants with substance use needs, resulting in five sustained prenatal connections and healthy hospital deliveries. The program helped to move 11 chronically homeless, medically fragile participants into housing, stabilized an additional seven participants in transitional housing, provided long-term care navigation from 26 participants, and supported 18 participants entering substance use treatment.

The Community Paramedic also played a significant role in field response, prevention, and co-response work, including 10 co-responses with Adult Protective Services, more than 20 behavioral health co-responses, and 30 court-related engagements. The Community Paramedic additionally supported domestic violence cases involving safety planning, hotel placement, and coordination toward safer housing. Safety promotion and injury prevention is another important functional area: the Community Paramedic distributed gloves, shoes, and socks; documented 150 education contacts on wound and infection care; provided 40 high-visibility vests and 40 reflective armbands to reduce risk of pedestrian-vehicle injury; and facilitated five short-term medical hotel placements for participants in need of a safe setting to manage burns, infections, and other acute medical needs.

Vuela

On May 27th, the grand opening of Vuela drew a crowd representative of the partnerships that ushered the affordable community into being. Elected leaders from Congress, the Oregon Legislatures, Clackamas County, and Wilsonville joined developer Palindrome to cut the ribbon on the new building. Apartments are available to households earning up to 30%, 60%, and 80% of the area median income. Latino Network provides resident services and community events, and 20 permanent supportive housing units offer rent assistance and wraparound services funded through Supportive Housing Services.

Located adjacent to the WES commuter rail and SMART bus lines in Wilsonville, the development supports Metro's Transit-Oriented Development strategy, which invests in high-density housing along the region's high-frequency transit network. Vuela is expected to generate 8,000 annual transit trips and strengthen transit-oriented living in the area.

With funding from the Metro Affordable Housing Bond, Vuela delivers 121 affordable homes above the Wilsonville Community Sharing Food Pantry, the Wilsonville SMART transit center, and a food hall where residents can gather. The City of Wilsonville donated the land and provided a $1.9M legislative grant funding ground-floor amenities. Towering, historic Douglas fir trees were preserved on the site, shading a natural play area for children.

HMIS Replacement

Over the past fiscal year, Clackamas County accomplished major preparatory work for the tri-county Homeless Management Information System (HMIS) replacement initiative, thus fulfilling our annual work plan commitment. This work strengthens internal capacity and advances the systemwide investment priorities outlined in the Local Implementation Plan. Our progress ensures readiness for a smooth transition when implementation begins in the upcoming fiscal year.

<u>Key Milestones</u>

- *Comprehensive policy and standards updates*
  Clackamas County completed a full review and modernization of HMIS policies and data quality standards. These updates align local practices with the new system and prepare service providers for improved data expectations.
- *Redesigned workflows for providers*
  Staff worked closely with service providers to redesign work instructions for data entry, service transactions, coordinated entry steps, and reporting tasks. These changes improve clarity, reduce errors, and support the future HMIS platform.
- *Identification of critical reports and system outputs*
  The county cataloged all HUD, OHCS, and internal reporting requirements. This work guides data mapping and dashboard configuration and ensures compliance once the new HMIS is live.
- *Prepared contingency plans for system transition*
  Risk mitigation strategies were completed, including downtime workflows, communication plans, and temporary data capture methods to ensure stable operations during migration.
- *Regional coordination and system procurement*
  In FY 24-25, Clackamas, Multnomah, and Washington Counties procured a replacement HMIS capable of addressing long-standing challenges. The new system will improve data visibility, reduce duplicate records, strengthen eligibility, and coordinated entry workflows, enhance housing inventory accuracy, streamline caseload management, and case conferencing, expand participant self-service tools, and provide improved dashboards and analytic capacity.

Looking Ahead

The HMIS Replacement Project will launch in FY 26-27 with a two-year implementation timeline. Clackamas County has completed the foundational work needed to enter implementation with updated policies, ready workflows, and clear reporting requirements. The county is organized and collaborating intentionally with regional partners to deliver a modernized system that improves data quality, provider experience, and community outcomes.

Section 2. Data and data disaggregation [2]

Please use the following table to provide and disaggregate data on Population A, Population B housing placement outcomes and homelessness prevention outcomes. Please use your local methodologies for tracking and reporting on Populations A and B. You can provide context for the data you provided in the context narrative below.

Section 2.A Housing Stability Outcomes: Placements & Preventions

Housing Placements By Intervention Type: Permanent Supportive Housing

Number of housing placements- Permanent Supportive Housing	**Current Quarter** Number (Current Quarter)	Subset-Population A placed into PSH (Year to Date)	Percentage: Population A (Year to Date)	Subset-Population B placed in PSH (Year to Date)	Percentage: Population B (Year to Date)	Number (Year to Date)	Percentage of Annual Goal (Year to Date)
Total People	33					158	--
Total Households	24	82	90.1%	9	9.9%	91	455.0%

Race & Ethnicity	**# (Current Quarter)**	**% (Current Quarter)**	**# (Year to Date)**	**% (Year to Date)**
American Indian, Alaska Native or Indigenous	6	18.2%	8	5.1%
Asian or Asian American	--	--	1	0.6%
Black, African American or African	--	--	6	3.8%
Hispanic/Latina/e/o	8	24.2%	36	22.8%
Middle Eastern or North African	--	--	--	--
Native Hawaiian or Pacific Islander	--	--	1	0.6%
White	20	60.6%	118	74.7%

[2] ***The data received each quarter may be slightly different than the revised and most up-to-date information received in the Annual Report. Data from the Annual Report will be used for final year-end figures.***

Non-Hispanic White (subset of White category)	12	36.4%	84	53.2%
Client doesn't know	--	--	1	0.6%
Client prefers not to answer	--	--	1	0.6%
Data Not Collected	--	--	2	1.3%
Disability status	**#**	**%**	**#**	**%**
Persons with disabilities	20	60.6%	89	56.3%
Persons without disabilities	12	36.4%	65	41.1%
Disability unreported	1	3.0%	4	2.5%
Gender identity	**#**	**%**	**#**	**%**
Woman (Girl, if child)	16	48.5%	97	61.4%
Man (Boy, if child)	17	51.5%	56	35.4%
Culturally Specific Identity	--	--	--	--
Non-Binary	--	--	2	1.3%
Transgender	--	--	2	1.3%
Questioning	--	--	--	--
Different Identity	--	--	--	--
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	--	--
Data not collected	--	--	1	0.6%

(Only if Applicable) Housing Placements By Intervention Type: Housing with Services

Number of housing placements- Housing with Services	**Current Quarter** Number (Current Quarter)	Subset-Population A (Year to Date)	Percentage: Population A (Year to Date)	Subset-Population B (Year to Date)	Percentage: Population B (Year to Date)	Number (Year to Date)	Percentage of Annual Goal (Year to Date)
Total People	173					369	
Total Households	58	14	11.0%	113	89.0%	127	317.5%

Race & Ethnicity	**# (Current Quarter)**	**% (Current Quarter)**	**# (Year to Date)**	**% (Year to Date)**
American Indian, Alaska Native or Indigenous	10	5.8%	26	7.0%
Asian or Asian American	--	--	2	0.5%
Black, African American or African	43	24.9%	97	26.3%
Hispanic/Latina/e/o	56	32.4%	99	26.8%
Middle Eastern or North African	--	--	--	--

Native Hawaiian or Pacific Islander	8	4.6%	19	5.1%
White	114	65.9%	253	68.6%
Non-Hispanic White (subset of White category)	66	38.2%	155	42.0%
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	--	--
Data Not Collected	--	--	--	--
Disability status	#	%	#	%
Persons with disabilities	43	24.9%	77	20.9%
Persons without disabilities	130	75.1%	292	79.1%
Disability unreported	--	--	--	--
Gender identity	#	%	#	%
Woman (Girl, if child)	124	71.7%	259	70.2%
Man (Boy, if child)	49	28.3%	110	29.8%
Culturally Specific Identity	--	--	--	--
Non-Binary	--	--	--	--
Transgender	--	--	--	--
Questioning	--	--	--	--
Different Identity	--	--	--	--
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	--	--
Data not collected	--	--	--	--

Housing Placements By Intervention Type: Housing Only

N/A

Housing Placements By Intervention Type: Rapid Re-Housing (all Rapid Re-Housing subtypes)

Number of housing placements-Rapid Re-housing	**Current Quarter** Number (Current Quarter)	Subset-Population A (Year to Date)	Percentage: Population A (Year to Date)	Subset-Population B (Year to Date)	Percentage: Population B (Year to Date)	Number (Year to Date)	Percentage of Annual Goal (Year to Date)
Total People	113					504	
Total Households	76	18.1%	53	81.9%	240	293	146.5%

Race & Ethnicity	**# (Current Quarter)**	**% (Current Quarter)**	**# (Year to Date)**	**% (Year to Date)**
American Indian, Alaska Native or Indigenous	12	10.6%	32	6.3%
Asian or Asian American	2	1.8%	6	1.2%
Black, African American or African	25	22.1%	102	20.2%

Hispanic/Latina/e/o	33	29.2%	146	29.0%
Middle Eastern or North African	1	0.9%	1	0.2%
Native Hawaiian or Pacific Islander	--	--	9	1.8%
White	58	51.3%	319	63.3%
Non-Hispanic White (subset of White category)	27	23.9%	191	37.9%
Client doesn't know	--	--	--	--
Client prefers not to answer	2	1.8%	5	1.0%
Data Not Collected	3	2.7%	7	1.4%
Disability status	**#**	**%**	**#**	**%**
Persons with disabilities	50	44.2%	214	42.5%
Persons without disabilities	58	51.3%	280	55.6%
Disability unreported	5	4.4%	10	2.0%
Gender identity	**#**	**%**	**#**	**%**
Woman (Girl, if child)	65	57.5%	294	58.3%
Man (Boy, if child)	44	38.9%	194	38.5%
Culturally Specific Identity	--	--	--	--
Non-Binary	1	0.9%	4	0.8%
Transgender	--	--	4	0.8%
Questioning	--	--	1	0.2%
Different Identity	--	--	--	--
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	1	0.2%
Data not collected	3	2.7%	6	1.2%

Housing Placements By Intervention Type: Eviction and Homelessness Prevention

Number of Preventions	**Current Quarter** Number (Current Quarter)	Subset-Population A (Year to Date)	Percentage: Population A (Year to Date)	Subset-Population B (Year to Date)	Percentage: Population B (Year to Date)	Number (Year to Date)	Percentage of Annual Goal (Year to Date)
Total People	811					3,881	
Total Households	468	124	6.4%	1,824	93.6%	1,948	129.9%

Race & Ethnicity	**# (Current Quarter)**	**% (Current Quarter)**	**# (Year to Date)**	**% (Year to Date)**
American Indian, Alaska Native or Indigenous	30	3.7%	151	3.9%
Asian or Asian American	13	1.6%	70	1.8%
Black, African American or African	107	13.2%	475	12.2%
Hispanic/Latina/e/o	187	23.1%	795	20.5%

Middle Eastern or North African	8	1.0%	11	0.3%
Native Hawaiian or Pacific Islander	18	2.2%	65	1.7%
White	546	67.3%	2,631	67.8%
Non-Hispanic White (subset of White category)	329	40.6%	1,278	32.9%
Client doesn't know	2	0.2%	14	0.4%
Client prefers not to answer	36	4.4%	171	4.4%
Data Not Collected	--	--	50	1.3%
Disability status	**#**	**%**	**#**	**%**
Persons with disabilities	242	29.8%	1,038	26.7%
Persons without disabilities	459	56.6%	2,334	60.1%
Disability unreported	110	13.6%	509	13.1%
Gender identity	**#**	**%**	**#**	**%**
Woman (Girl, if child)	470	58.0%	2,164	55.8%
Man (Boy, if child)	307	37.9%	1,470	37.9%
Culturally Specific Identity	--	--	--	--
Non-Binary	2	0.2%	19	0.5%
Transgender	1	0.1%	15	0.4%
Questioning	--	--	--	--
Different Identity	--	--	--	--
Client doesn't know	--	--	2	0.1%
Client prefers not to answer	31	3.8%	170	4.4%
Data not collected	--	--	41	1.1%

Section 2.B Regional Long-Term Rent Assistance Program

The following data represents a **subset** of the above Housing Placements data. The Regional Long-term Rent Assistance Program (RLRA) primarily provides permanent supportive housing to SHS priority Population A clients (though RLRA is not strictly limited to PSH or Population A).
RLRA data is not additive to the data above. Housing placements shown below are duplicates of the placements shown in the data above.

*Please disaggregate data for the **total number of people in housing using an RLRA voucher** during the quarter and year to date.*

Regional Long-term Rent Assistance	Number (Current Quarter)	Subset - Population A in RLRA (Year to Date)	Percentage: Population A (Year to Date)	Subset- Population B in RLRA (Year to Date)	Percentage: Population B (Year to Date)	Number (Year to Date)
Number of RLRA vouchers issued during reporting period	1	4	80.0%	--	--	5
Number of **people** newly leased up during reporting period	1	41	91.1%	4	8.9%	45
Number of **households** newly leased up during reporting period	1	27	96.4%	1	3.6%	28
Number of **people** in housing using an RLRA voucher during reporting period	1,423	1,241	70.6%	515	29.3%	1,758
Number of **households** in housing using an RLRA voucher during reporting period	774	721	78.1%	201	21.8%	923

Program to Date – Since July 1, 2021	Subset - Population A in RLRA	Percentage: Population A	Subset- Population B in RLRA	Percentage: Population B	Number	
Number of **people** in housing using an RLRA voucher	1,391	70.8%	571	29.1%	1,964	
Number of **households** in housing using an RLRA voucher	826	78.5%	225	21.4%	1,052	

Race & Ethnicity	**# (Current Quarter)**	**% (Current Quarter)**	**# (Year to Date)**	**% (Year to Date)**
American Indian, Alaska Native or Indigenous	96	6.7%	123	7.0%
Asian or Asian American	27	1.9%	29	1.6%
Black, African American or African	202	14.2%	286	16.3%
Hispanic/Latina/e/o	331	23.3%	394	22.4%
Middle Eastern or North African	--	--	--	--
Native Hawaiian or Pacific Islander	43	3.0%	61	3.5%
White	1,141	80.2%	1,383	78.7%
Non-Hispanic White (subset of White category)	751	52.8%	905	51.5%
Client doesn't know	1	0.1%	1	0.1%
Client prefers not to answer	--	--	--	--
Data Not Collected	31	2.2%	33	1.9%
Disability status	**#**	**%**	**#**	**%**
Persons with disabilities	719	50.5%	826	47.0%
Persons without disabilities	704	49.5%	932	53.0%
Disability unreported	--	--	--	--
Gender identity	**#**	**%**	**#**	**%**
Woman (Girl, if child)	913	64.2%	1,137	64.7%
Man (Boy, if child)	505	35.5%	614	34.9%
Culturally Specific Identity	--	--	--	--
Non-Binary	3	0.2%	4	0.2%
Transgender	--	--	--	--
Questioning	1	0.1%	1	0.1%
Different Identity	--	--	--	--
Client doesn't know	1	0.1%	1	0.1%
Client prefers not to answer	1	0.1%	2	0.1%
Data not collected	1	0.1%	1	0.1%

Section 2.C Other Data: Non-Housing Numeric Goals

This section shows progress to quantitative goals set in county annual work plans. Housing placement and prevention progress are already included in the above tables. This section includes goals such as shelter units and outreach contacts and other quantitative goals that should be reported on a quarterly basis. This data in this section may differ county to county, and will differ year to year, as it aligns with goals set in county annual work plans.

Instructions: Please complete the tables below, as applicable to your annual work plans in Quarter 2 and Quarter 4 Reports.

Number of people in Shelter*	**Current Quarter** Number (Current Quarter)	Subset-Population A (Year to Date)	Percentage: Population A (Year to Date)	Subset-Population B (Year to Date)	Percentage: Population B (Year to Date)	Number (Year to Date)
Total People	240					1,475
Total Households	172	645	57.9%	469	42.1%	1,114

**(Includes Transitional Housing (TH), e.g., Recovery-Oriented Transitional Housing)*

Race & Ethnicity	**# (Current Quarter)**	**% (Current Quarter)**	**# (Year to Date)**	**% (Year to Date)**
American Indian, Alaska Native or Indigenous	41	17.1%	198	13.4%
Asian or Asian American	7	2.9%	25	1.7%
Black, African American or African	32	13.3%	133	9.0%
Hispanic/Latina/e/o	53	22.1%	288	19.5%
Middle Eastern or North African	--	--	1	0.1%
Native Hawaiian or Pacific Islander	5	2.1%	44	3.0%
White	143	59.6%	907	61.5%
Non-Hispanic White (subset of White category)	107	44.6%	735	49.8%
Client doesn't know	1	0.4%	7	0.5%
Client prefers not to answer	12	5.0%	108	7.3%
Data Not Collected	--	--	3	0.2%
Disability status	**#**	**%**	**#**	**%**
Persons with disabilities	101	42.1%	664	45.0%
Persons without disabilities	111	46.2%	529	35.9%
Disability unreported	28	11.7%	282	19.1%
Gender identity	**#**	**%**	**#**	**%**
Woman (Girl, if child)	121	50.4%	631	42.8%
Man (Boy, if child)	103	42.9%	772	52.3%
Culturally Specific Identity	--	--	5	0.3%

Non-Binary	2	0.8%	12	0.8%
Transgender	--	--	8	0.5%
Questioning	--	--	--	--
Different Identity	--	--	1	0.1%
Client doesn’t know	1	0.4%	3	0.2%
Client prefers not to answer	13	5.4%	41	2.8%
Data not collected	--	--	2	0.1%

Number of people in Outreach**, †	**Current Quarter** Number (Current Quarter)	Subset-Population A (Year to Date)	Percentage: Population A (Year to Date)	Subset-Population B (Year to Date)	Percentage: Population B (Year to Date)	Number (Year to Date)
Total People	429					2,032
Total households	367					1,755
Sub-Set – Total people “Engaged” during reporting period	175	664	58.2%	477	41.8%	1,141
Sub-Set – Total households “Engaged” during reporting period	170	619	57.6%	456	42.4%	1,075

**The Following Section is only for participants that have a “Date of Engagement”

† Includes Access Centers and Navigation Centers

Race & Ethnicity	**# (Current Quarter)**	**% (Current Quarter)**	**# (Year to Date)**	**% (Year to Date)**
American Indian, Alaska Native or Indigenous	9	5.1%	67	5.9%
Asian or Asian American	6	3.4%	15	1.3%
Black, African American or African	7	4.0%	81	7.1%
Hispanic/Latina/e/o	18	10.3%	94	8.2%
Middle Eastern or North African	--	--	2	0.2%
Native Hawaiian or Pacific Islander	--	--	16	1.4%
White	128	73.1%	852	74.7%
Non-Hispanic White (subset of White category)	18	10.3%	445	39.0%
Client doesn’t know	2	1.1%	3	0.3%
Client prefers not to answer	1	0.6%	38	3.3%
Data Not Collected	13	7.4%	32	2.8%
Disability status	**#**	**%**	**#**	**%**
Persons with disabilities	112	64.0%	584	51.2%
Persons without disabilities	51	29.1%	338	29.6%
Disability unreported	12	6.9%	219	19.2%
Gender identity	**#**	**%**	**#**	**%**

Woman (Girl, if child)	92	52.6%	550	48.2%
Man (Boy, if child)	81	46.3%	566	49.6%
Culturally Specific Identity	--	--	--	--
Non-Binary	--	--	2	0.2%
Transgender	2	1.1%	5	0.4%
Questioning	--	--	--	--
Different Identity	--	--	--	--
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	13	1.1%
Data not collected	--	--	5	0.4%

Section 3. Financial Reporting

Please complete the quarterly financial report and include the completed financial report to this quarterly report, as an attachment.

Glossary:

Supportive Housing Services: All SHS funded housing interventions that include PSH, RRH, Housing Only, Housing with Services, Preventions, and RLRA Vouchers. This also includes shelter, outreach, navigation services, employment services or any other SHS funding to help households exit homelessness and transition into safe, stable housing.

Supportive Housing: SHS housing interventions that include PSH, Housing Only and Housing with Services.

Regional Long Term Rent Assistance (RLRA): provides a flexible and continued rent subsidy that will significantly expand access to housing for households with extremely and very low incomes across the region. RLRA subsidies will be available for as long as the household needs and remains eligible for the subsidy, with no pre-determined end date. Tenant-based RLRA subsidies will leverage existing private market and regulated housing, maximizing tenant choice, while project-based RLRA subsidies will increase the availability of units in new housing developments. RLRA program service partners will cover payments of move-in costs and provide supportive services as needed to ensure housing stability. A Regional Landlord Guarantee will cover potential damages to increase participation and mitigate risks for participating landlords.

Shelter: Overnight shelter, congregate shelter, alternative shelter, motel shelter, tiny houses, pod villages, recuperative centers, shelter, that consists of congregate shelter beds PLUS non/semi-congregate units. Shelter definition also includes Local Alternative Shelters that have flexibility around limited amenities compared to HUD defined overnight shelters. Includes in-reach services.

Recovery Oriented Transitional Housing, Stabilization Transitional Housing, Transitional Housing: Provides temporary lodging and is designed to facilitate the movement of individuals and families experiencing homelessness into permanent housing within a specified period, but normally no longer than 24 months. Requirements and limitations vary.

Navigation Center, Access Center, Day Center, Access Services: Provides indoor shelter during daytime hours, generally between 5am and 8pm. Primarily serve households experiencing homelessness. The facilities help connect people to a wide range of resources and services daily. Including on-site support services such as restrooms, showers, laundry, mail service, haircuts, clothing, nutrition resources, lockers, ID support, etc.

Outreach: Activities are designed to meet the immediate needs of people experiencing homelessness in unsheltered locations by connecting them with emergency shelter, housing, or critical services, and providing them with urgent, non-facility-based care. *Metro is using the HUD ESG Street Outreach model. The initial contact should not be focused on data. Outreach workers collect and enter data as the client relationship evolves. Thus, data quality expectations for street outreach projects are limited to clients with a date of engagement.*

Outreach Date of Engagement "Engaged": the date an individual becomes engaged in the development of a plan to address their situation.

Population A: Extremely low-income; AND have one or more disabling conditions; AND Are experiencing or at imminent risk* of experiencing long-term or frequent episodes of literal homelessness.

Imminent Risk: Head of household who is at imminent risk of long-term homelessness within 14 days of the date of application for homeless assistance and/or has received an eviction. The head of household will still need to have a prior history of experiencing long-term homelessness or frequent episodes of literal homelessness.

Population B: Experiencing homelessness; OR have a substantial risk* of experiencing homelessness.

Substantial risk: A circumstance that exists if a household is very low income and extremely rent burdened, or any other circumstance that would make it more likely than not that without supportive housing services the household will become literally homeless or involuntarily doubled-up.

The following list are HUD HMIS approved Project Types. Metro recognizes SHS programs do not align with these project types exactly, and value that flexibility. However, to ensure the interpretations and findings are based upon correct interpretations of the data in quarterly reports and HMIS reports, we will reference these Project Types by the exact HUD name.
Here are the HUD Standards if needed, https://files.hudexchange.info/resources/documents/HMIS-Data-Standards-Manual-2024.pdf

Permanent Supportive Housing, "PH - Permanent Supportive Housing (disability required for entry)": A long-term intervention intended to serve the most vulnerable populations in need of housing and supportive services to attribute to their housing success, which can include PBV and TBV programs or properties. Provides housing to assist people experiencing homelessness with a disability (individuals with disabilities or families in which one adult or child has a disability) to live independently.

Housing with Services, "PH - Housing with Services (no disability required for entry)":
A project that offers permanent housing and supportive services to assist people experiencing homelessness to live independently but does not limit eligibility to individuals with disabilities or families in which one adult or child has a disability. May include any other type of housing, not associated with PSH/RRH, that does include supportive services.

Housing Only, “PH - Housing Only”:

A project that offers permanent housing for people experiencing homelessness but does not make supportive services available as part of the project. May include RLRA Only programs.

Rapid Re-Housing, “PH - Rapid Re-Housing" (Services Only and Housing with or without services):

A permanent housing project that provides housing relocation and stabilization services and/or short and/or medium-term rental assistance as necessary to help an individual or family experiencing homelessness move as quickly as possible into permanent housing and achieve stability in that housing. May include Move-In Only programs.

Prevention, “Homelessness prevention”:

A project that offers services and/or financial assistance necessary to prevent an individual or family from moving into an emergency shelter or living in a public or private place not meant for human habitation. Component services and assistance generally consist of short-term and medium-term tenant-based or project-based rental assistance and rental arrears. Additional circumstances include rental application fees, security deposits, advance payment of last month's rent, utility deposits and payments, moving costs, housing search and placement, housing stability case management, mediation, legal services, and credit repair. This term differs from retention in that it designed to assist nonsubsidized market rate landlord run units.

Section 3. Financial report

	Annual Budget	Q1 Actuals	Q2 Actuals	Q3 Actuals	Q4 Actuals	Total YTD Actuals	Variance Under / (Over)	% of Budget
Metro SHS Resources								
Beginning Fund Balance	101,616,275	103,505,192				**103,505,192**	(1,888,917)	102%
Metro SHS Program Funds	64,320,000	1,725,993	18,616,103	12,997,751	34,755,450	68,095,296	(3,775,296)	106%
Interest Earnings[5]	2,000,000			2,494,540		2,494,540	(494,540)	125%
Subtotal Program Revenue	66,320,000	1,725,993	18,616,103	15,492,291	34,755,450	**70,589,836**	(4,269,836)	106%
Total Metro SHS Resources	167,936,275	105,231,185	18,616,103	15,492,291	34,755,450	**174,095,028**	(6,158,753)	104%
Permanent Supportive Housing (PSH)								
Permanent Supportive Housing Services	13,270,170	1,804,582	2,173,545	3,204,366	3,460,570	10,643,063	2,627,106	80%
Long-term Rent Assistance (RLRA)	20,978,387	-	8,303,864	4,670,518	4,302,448	17,276,831	3,701,557	82%
Long-term Rent Assistance Admin	2,097,839	-	214,198	221,808	126,308	562,314	1,535,525	27%
Subtotal PSH	36,346,395	1,804,582	10,691,607	8,096,692	7,889,327	**28,482,207**	7,864,188	78%

	Annual Budget	Q1 Actuals	Q2 Actuals	Q3 Actuals	Q4 Actuals	Total YTD Actuals	Variance Under / (Over)	% of Budget
Rapid Re-housing (RRH)								
Rapid Re-housing (RRH)	20,314,483	802,563	1,246,649	1,565,099	1,899,243	5,513,555	14,800,928	27%
Subtotal RRH	20,314,483	802,563	1,246,649	1,565,099	1,899,243	**5,513,555**	14,800,928	27%
Other Housing and Services Programs (not otherwise listed)								
Housing Only	-	-	-	-		-	-	N/A
Housing Only - Long-term Rent Assistance (RLRA)	-	-	-	-		-	-	N/A
Housing Only - Long-term Rent Assistance Admin	-	-	-	-		-	-	N/A
Housing with Services	9,618,522	-	10,971	14,007		24,978	9,593,544	0%
Subtotal Other Housing and Services Programs	9,618,522	-	10,971	14,007	-	24,978	9,593,544	0%
Eviction & Homelessness Prevention								
Eviction & Homelessness Prevention	11,889,546	1,767,929	2,034,846	1,946,106	1,954,794	7,703,675	4,185,872	65%
Subtotal Eviction & Homelessness Prevention	11,889,546	1,767,929	2,034,846	1,946,106	1,954,794	**7,703,675**	4,185,872	65%

	Annual Budget	Q1 Actuals	Q2 Actuals	Q3 Actuals	Q4 Actuals	Total YTD Actuals	Variance Under / (Over)	% of Budget
Safety On/Off the Street								
Shelter and Transitional Housing	13,769,914	1,976,179	1,995,038	3,547,088	3,734,410	11,252,714	2,517,200	82%
Outreach and Access Services	5,386,273	575,615	579,144	868,995	1,063,534	3,087,289	2,298,984	57%
Subtotal Safety On/Off the Street	19,156,187	2,551,794	2,574,182	4,416,083	4,797,943	**14,340,003**	4,816,185	75%
Other Supportive Services								
Other Supportive Services	1,988,362	135,165	107,255	207,805	289,644	739,869	1,248,493	37%
Subtotal Other Supportive Services	1,988,362	135,165	107,255	207,805	289,644	**739,869**	1,248,493	37%
System Support Costs								
Systems Infrastructure	4,775,581	560,358	342,615	766,425	665,643	2,335,042	2,440,540	49%
Built Infrastructure	27,494,472	252,759	569,945	590,764	1,266,000	2,679,468	24,815,003	10%
Overall System Services	-	-				-	-	N/A
Subtotal System Support Costs	32,270,053	813,117	912,560	1,357,189	1,931,644	**5,014,510**	27,255,543	16%

	Annual Budget	Q1 Actuals	Q2 Actuals	Q3 Actuals	Q4 Actuals	Total YTD Actuals	Variance Under / (Over)	% of Budget
Regional Strategy Implementation								
Coordinated Entry	9,543,130	27,571	169,845	379,538	719,994	1,296,948	8,246,182	14%
Regional Landlord Recruitment	1,394,113	23,644	64,910	70,154	124,631	283,339	1,110,774	20%
Healthcare System Alignment	595,515	98,036	115,626	190,259	38,607	442,528	152,987	74%
Training	184,276	-	-	6,178	47,441	53,619	130,657	29%
Technical Assistance	1,599,690	33,070	47,490	26,125	56,773	163,458	1,436,232	10%
Employee Recruitment and Retention	22,179	-				-	22,179	0%
Subtotal Regional Strategy Implementation	13,338,903	182,322	397,871	672,253	987,446	2,239,892	11,099,011	17%
County Administrative Costs								
County Administrative Costs	6,521,302	747,211	756,979	801,749	540,454	2,846,394	3,674,908	44%
Subtotal County Administrative Costs	6,521,302	747,211	756,979	801,749	540,454	**2,846,394**	3,674,908	44%
Subtotal Program Costs	151,443,753	8,804,683	18,732,920	19,076,983	20,290,496	66,905,082	84,538,671	44%

	Annual Budget	Q1 Actuals	Q2 Actuals	Q3 Actuals	Q4 Actuals	Total YTD Actuals	Variance Under / (Over)	% of Budget
Ending Fund Balance (incl. Contingency and Reserves)	16,492,522					**107,189,946**		
Budgeted Contingency and Reserves								
Contingency [3]	3,216,000					3,216,000		
Regional Strategy Implementation Contingency	412,522					412,522		
Stabilization Reserve[4]	12,864,000					12,864,000		
RLRA Reserves	-					-		
Other Programmatic Reserves	-					-		
insert addt'l lines as necessary						-		
Subtotal Contingency and Reserves	16,492,522					**16,492,522**		